

POLICY ADVISORY BOARD FOR ELDER AFFAIRS

March 4, 2022

Zoom Online Meeting Minutes

PRESENTATION: Telephonic Telehealth, Becky Gardner, Policy Matters LLC.
(PowerPoint presentation attached.)

CALL TO ORDER:

Gary Simon called the meeting to order at 12:05 p.m.

ROLL CALL:

Present:

Appointed Members: Shelly Abe Ogata, Poki'i Balaz, Beverly Gotelli, William Kinaka, Roberta Murray, Marilyn Seely, Barbara Service, Gary Simon, Rick Tabor, Leslie Tanoue, and Kathy Wyatt.

(A quorum was established as eleven members were present at roll call. This board requires eight members to be present in order to establish quorum.)

Ex-officio Members: Keith Ridley, DOH; Alan Burdick, Office of Community Services, DLIR; and Tetine Sentell, University of Hawaii at Manoa.

EOA Staff and AAA Staff: Wanda Anae-Onishi, Derrick Ariyoshi, Caroline Cadirao, Rowena Dagdag-Andaya, Jomel Duldulao, Horace Farr, Josephine Lum, James Mariano, John McDermott, Ethan Miyamoto, Candace Nakamoto, Lisa Nakao, Lani Sakamoto, Debbie Shimizu, Kealoha Takahashi, and Cristina Valenzuela.

Guests: Alan Ahn; Becky Gardner, Policy Matters LLC; Whitney Katsutani, University of Hawaii at Manoa; Sharie Nagatani, University of Hawaii at Manoa; Audrey Suga-Nakagawa, AARP Hawaii.

INTRODUCTIONS

James introduced the new County Executive for the Maui County Office on Aging, Rowena Dagdag-Andaya. Rowena is the former Director of Public Works for the County of Maui. She had been a caregiver for her father, who passed away this past November. She is now assisting her mother. She is also a special education teacher.

John introduced Jomel Duldulao, who was the contracted Oahu Long Term Care Ombudsman since February 2021. Jomel visited 600 facilities as the Oahu Ombudsman. Jomel was hired as the Oahu Long Term Care Ombudsman effective March 1, 2022. Jomel has worked in the fields of hospice care and pharmaceutical sales. He volunteers with the Alzheimer's Association and is a member of the State Board of Nursing.

APPROVAL OF MEETING MINUTES

The minutes of the February 4, 2022 Zoom online PABEA meeting were approved as circulated.

CHAIR'S REPORT

In response to Gary's query regarding Office of Information Practices (OIP) Training, Caroline reported that OIP recommends that PABEA members complete the online training module. The short version is fifty-three minutes. Gary recommends that members complete the module on their own time in lieu of completing the module as a group at a PABEA meeting. EOA will send the link to the module to PABEA members. Once training is complete, PABEA members will be polled on their preference for a Strategic Planning meeting. With the relaxation of COVID-19 rules, Gary suggests that the Strategic Planning meeting take place in-person.

LEGISLATIVE COMMITTEE

Barbara reported that the Committee met on Thursday, March 3, 2022.

Caroline, Cristina, and Barbara provided an update of aging and disability related bills (attached).

The House LTCOP bill is progressing, but the Senate LTCOP bill has stalled.

The House did not hear the Hawaii Retirement Savings Program bill. But the Senate has passed its Hawaii Retirement Savings Program bill. It will crossover to the House. Audrey commented that research by the Pew Charitable Trusts finds that the cost of doing nothing will be \$1.72 billion in public costs (government assistance, services, and programs) over the next twenty years.

Barbara requests that Cristina add the telephone telehealth bills to the legislative update report.

The next meeting of the Committee will be on Thursday, March 31, 2022.

Alan reported that SB 1294, which appropriates funds to reinstate dental benefits to adult Medicaid enrollees, does not have an explicit appropriation amount. Alan thanked AARP Hawaii for its support of the bill. Alan also reported that the Seniors' Farmers Market Nutrition Program received funding from the USDA and will be operational April 1, 2022. He strongly encourages seniors to apply for the program.

PLANS AND PROJECT REVIEW COMMITTEE (PPRC)

Shelly reported that PPRC met this morning and discusses issues to be addressed at the proposed PABEA planning retreat. Issues included housing, healthcare workforce development, and home and community-based services workforce development. Shelly reported that Senator Stanley Chang was a panelist on last night's PBS Hawaii Insights. Panelists discussed the continuing crisis of affordable housing and solutions to the crisis. Shelly reported that SB 2880, which prohibits any increase in the fees charged for providing home health care services during an emergency proclamation or state of emergency, might exacerbate the continuing workforce shortage as capping wages might inhibit people from working in healthcare.

RECOGNITION AND AWARDS COMMITTEE (RAC)

Kathy welcomed Rowena and looks forward to working with her on Older Americans Month (OAM) events. RAC met on March 3, 2022. The OAM event will be virtual via Olelo on Friday, June 3, 2022. The event will include children singing. Kupuna will sing "My Way." The honorees for the City and County of Honolulu have been selected. The honorees for the County of Kauai, the County of Hawaii, and the County of Maui have not been selected yet.

EXECUTIVE OFFICE ON AGING

Attached is Caroline's report.

Caroline highlighted two items:

- The DOH in-home vaccination efforts will continue until the end of March 2022.
- The State Capitol will be reopening on Monday, March 7, 2022, with safety procedures and protocols for entry. In-person testimony will be permitted.

With the relaxation of the COVID-19 procedures, protocols, and rules over the next two months, Caroline will examine resuming in-person meetings or hybrid meetings, including meetings of PABEA and its Committees.

CITY AND COUNTY OF HONOLULU ELDERLY AFFAIRS DIVISION (EAD)

Attached is Derrick's report.

Derrick reported that EAD also continues to experience workforce challenges for home and community-based services. Current vacant positions include case managers, secretary, and grant manager. Two secretary candidates who were offered the position declined. Budget meetings are upcoming. Providers are normalizing operations. Catholic Charities is increasing transportation services ridership capacity from 50 percent to 75 percent. The YMCA has launched contracted kupuna meals and wellness activities. Derrick shared a compliment from a participant. A City and County of Honolulu community block development grant has been secured in the amount of \$1.3 million for the Hawaii Public Health Institute to subcontract with community organizations to increase access to food and meals in conjunction with wraparound health and social support, while strengthening community-based food systems and increasing the community's capacity to better prevent, prepare for, respond to, and recover from emergency situations.

HAWAII COUNTY OFFICE OF AGING

Attached is Horace's report.

Horace reported that HCOA also continues to experience provider capacity issues. HCOA has been notified that Kona Adult Day Care, the CareResource Big Island branch, and Ho'o Nani Adult Day Care Services are closing. The one remaining adult day care, Hawaii Island Adult Day Care, is considering expanding to West Hawaii. Congregate meal sites continue to struggle. Senior center sites have reopened and are doing well. However, senior centers at State housing sites have not been allowed to reopen. Kimberly Sato has been hired as the Aging Disabilities Specialist Clerk and will begin work on March 16, 2022. The Database Analyst position (Horace's old position) remains vacant. Horace thanked Charlene Iboshi for her work in providing advanced health care directive assistance and AARP Hawaii for providing tax assistance.

KAUAI AGENCY ON ELDERLY AFFAIRS (AEA)

Attached is Kealoha's report.

Kealoha highlighted two personnel items:

- AEA is seeking applicants for the County Assistant Executive on Aging.
- The AEA Case Manager is retiring on March 31, 2022.

MAUI COUNTY OFFICE ON AGING (MCOA)

Attached is the MCOA report.

James welcomed Rowena to the PABEA meeting. Rowena began her County Executive position at MCOA on March 1, 2022. The MCOA accountant retired at the end of February. Systems Administrator Kevin Dusenbury will be relocating to the mainland. Access and assistance staff are developing a plan to resume home visits.

Maui County OAM nominations are due April 1, 2022. The furry friends are in great demand. MCOA is delivering them to adult day care centers. EnhanceFitness classes are thriving.

KUPUNA CAUCUS

Caroline announced that Della Lin, M. D., will provide a presentation on the revised Hawaii Crisis Standards of Care Triage Allocation Framework at today's Kupuna Caucus meeting.

APPOINTED AND EX-OFFICIO MEMBERS' REPORTS

Tetine announced in the Zoom chat that Dr. Christy Nishita will be serving as Interim Director of the University of Hawaii at Manoa Center on Aging beginning April 1, 2022.

STATEMENTS FROM THE PUBLIC

No statements were offered, and no testimony was submitted to EOA.

UNFINISHED BUSINESS

Della Lin, M.D., will provide a presentation of the revised Hawaii Crisis Standards of Care Triage Allocation Framework at today's Kupuna Caucus meeting.

Marilyn reported that she has enough members on the Nominations Committee. The Committee will present its slate of nominees for Board officers at the April PABEA meeting. Voting will occur at the May PABEA meeting.

NEW BUSINESS

No new business was offered for next month's agenda.

ANNOUNCEMENTS

- April 1, 11:30 a.m., PABEA monthly meeting (via Zoom)
- Hawaii State Legislature

- March 4: First decking.
- March 10: First crossover.
- March 11: Last day to introduce resolutions.
- March 14: Budget decking.
- March 15: Budget crossover.
- March 17: Triple referral filing.
- March 24: Second lateral.
- March 29: First lateral for concurrent resolutions.
- Upcoming AARP Hawaii Events
- Lanakila Multi-Purpose Senior Center Community Resources Meeting, April 7, 2022, 12:00 p.m.
- YMCA of Honolulu: free kupuna meals and wellness activities:
 - Free Kupuna Tai Chi for Arthritis and Fall Prevention.
 - Free Kupuna Meals & Wellness Activities.
 - Free Kupuna Group Exercise Classes.
- American Society on Aging Annual Conference, April 11 – 14, 2022, New Orleans, Louisiana
- Save the date: May 29, 2022, 2022 World Carers Conversation, a virtual global summit highlighting innovations in caregiving, research, practice, and policy.

ADJOURNMENT OF PABEA MEETING:

Gary adjourned the meeting at 1:20 p.m.

EOA Update on Legislative Bills

Upcoming Legislative Deadlines:

- March 4- last day for decking of non-budget bills for Third Reading. Bills are in their last committee and must be reported out of that committee to cross over.
- March 10th – First cross over for bills.

Kupuna Caucus Package			
Bill No.	Title	Description	Current Status
HB1822 HD1/ SB2679 SD1	Driver's License Renewal	Extends the renewal period from two years to four years for licensees who are seventy-two years of age or older but younger than eighty years of age. Effective 1/1/2222.	<p>HB1822 HD1 – passed 2nd Reading. Got reported out of JHA</p> <p>SB2679 SD1 – 3/1/22 JDC committee passed with amendments. Must be reported out of JDC by March 4th to crossover or bill is dead.</p>
HB1823 HD1/ SB2680 SD1	Our Care, Our Choice	<p>Authorizes advanced practice registered nurses, in addition to physicians, to practice medical-aid-in-dying in accordance with their scope of practice and prescribing authority. Authorizes licensed psychiatric mental health nurse practitioners, clinical nurse specialists, and marriage and family therapists, in addition to psychiatrists, psychologists, and clinical social workers, to provide counseling to a qualified patient. Strengthens nondisclosure protections. Reduces the mandatory waiting period between oral requests from twenty days to fifteen days. Waives the mandatory waiting period for those terminally ill individuals not expected to survive the mandatory waiting period. Effective 1/1/2050.</p>	<p>HB1823 HD1- on 2/25/22 JHA committee passed the bill with amendments.</p> <p>SB2680 SD1 – on 3/1/22 CPN committee PASSED the bill with amendments.</p> <p>Both House & Senate bill must be reported out of their committees by March 4th to crossover or bill is dead.</p>

HB1825 HD1/ SB2678 SD1	State Health Insurance Assistance Program (SHIP)	Appropriates funds to expand the Hawaii State Health Insurance Assistance Program by: (1) contracting with third party service providers and staffing consultants and (2) recruiting more volunteers.	SB2678 SD1 – 3/2/22 WAM passed the bill with amendments. Must be reported out of WAM by March 4 th to crossover or bill is dead. HB1825 HD1- dead
HB1826 HD1/ S2677 SD1	Long-Term Rental Assistance for Kupuna	Establishes the long-term rental assistance pilot program for kupuna to be administered by the Hawaii public housing authority for individuals who are sixty-two years of age or older and are homeless or at imminent risk of becoming homeless. Appropriates funds. Effective 7/1/2050.	SB2677 SD1 - 2/23/22 WAM passed the bill unamended. Must be reported out of WAM by March 4 th to crossover or bill is dead. HB1826 HD1 – dead

Other Aging & Disability Related Bills

Bill No.	Title	Description	Current Status
HB2145 HD1/ SB3113 SD1	Kupuna Care- Kupuna Caregiver	Incorporates the kupuna caregivers program into the kupuna care program and adds services for care recipients, caregivers, and employed caregivers.	SB3113 SD1 – 2/24/22 WAM committee passed with amendments. Must be reported out of WAM by March 4th to crossover or bill is dead. HB2145 – dead
HB1730/ SB2461 SD1	Healthy Aging Partnership (HAP)	Appropriates funds for the Hawaii Healthy Aging Partnership program to further the program's role in improving the health and well-being of Hawaii's kupuna. Effective 12/31/2050.	SB2461 SD1 – 2/24/22 WAM committee passed the bill with amendments. Must be reported out of WAM by March 4th to crossover or bill is dead. HB1730 – dead

<p>HB2046/ SB3289 SD2</p>	<p>Hawai'i Retirement Savings Program</p>	<p>Establishes the Hawai'i Retirement Savings Program, administered by the Hawai'i Retirement Savings Board, in consultation with the Department of Budget and Finance and Department of Labor and Industrial Relations, to provide a state-facilitated payroll-deduction automatic enrollment individual retirement plan to private sector employees who do not have access to employer-sponsored retirement savings plans beginning 7/1/2024. Appropriates funds. Effective 7/1/2050.</p>	<p>SB3289 SD2 - 3/4/22 Reported out from WAM.</p> <p>HB2046 – dead</p>
<p>SB2439 SD2</p>	<p>Hearing Aids</p>	<p>Requires health insurance policies and contracts issued on or after 01/01/2023 to provide coverage for the cost of hearing aids at a minimum of \$1,500 per hearing aid for each hearing-impaired ear every thirty-six months. Effective 01/01/2023.</p>	<p>SB2439 SD2- reported out from CPN committee.</p>
<p>HB1553 HD1</p>	<p>Office of Health Care Assurance (OHCA) ceiling</p>	<p>Removes the ceiling and lapsing provision for the office of health care assurance special fund. Authorizes the moneys in the special fund to be used in any fiscal year for certain purposes. Effective 7/1/2060.</p>	<p>HB1553 HD1 – reported from FIN committee.</p>
<p>HB2397 HD2</p>	<p>Hawaii Broadband Infrastructure Authority; Hawaii Broadband and Digital Equity Office; Digital Equity; Broadband Equity; Broadband Appropriation</p>	<p>Establishes the Hawai'i broadband infrastructure authority. Defines broadband equity within the Hawai'i broadband and digital equity office. Appropriates federal funds. Effective 7/1/2050.</p>	<p>HB2397 HD2 – 2/25/22 FIN committee passed with amendments. Must be reported out of FIN by March 4th to crossover or bill is dead.</p>
<p>SB2076 SD2</p>	<p>Hawaii Broadband and Digital Equity Office; Digital Equity; Broadband</p>	<p>Defines broadband equity. Clarifies the Hawai'i Broadband and Digital Equity Office's duties to promote and support digital equity and broadband</p>	<p>SB2076 SD2 – reported out from CPN/WAM.</p>

	Equity; Appropriation	deployment. Appropriates funds to the Hawaii Broadband and Digital Equity Office for FTE positions. Effective 7/1/2050.	
SB2479	Broadband; Hawai'i Public Housing Authority	Requires each public housing project, dwelling unit, and state low-income housing project that is built, renovated, or reconstructed after 1/1/2023, to include all necessary broadband infrastructure necessary for tenants to have access to broadband service.	SB2479 – 3/3/22 WAM committee passed UNAMENDED. Must be reported out of WAM by March 4th to crossover or bill is dead.
HB1754 HD1	Adult Dental Medicaid Benefits	Appropriates funds to restore diagnostic, preventive, and restorative dental benefits to adult medicaid enrollees; provided that the department of human services obtains maximum federal matching funds available and pursues all funding sources, including private grants, prior to expending any general fund appropriations. Effective 7/1/2060.	HB1754 HD1 – 3/4/22 crossed over to Senate.
SB2919 SD1	Disability Health Disparity	Requires the State Council on Developmental Disabilities to submit a report focused on the health disparities experienced by individuals with disabilities in Hawaii to the Legislature before the Regular Session of 2023. Appropriates funds. Effective 12/31/2050.	SB2919 SD1 - 2/24/22 WAM committee passed UNAMENDED. Must be reported out of WAM by March 4th to crossover or bill is dead.
SB2880	Home Health Care	Prohibits any increase in the fees charged for providing home health care services during the pendency of an emergency proclamation or state of emergency concerning a public health pandemic on the sole basis that the patient receiving the services requires that the home health care service provider be vaccinated against the underlying disease causing the emergency.	SB2880 - 3/1/22 JDC committee passed UNAMENDED. Must be reported out of JDC by March 4th to crossover or bill is dead.

HB227 HD2	Care Facilities, Uncertified Care Facilities	Clarifies the group of professionals who are prohibited from knowingly referring or transferring patients to an uncertified or unlicensed care facility. Repeals the landlord exclusion. Requires the department of health to prioritize complaint allegations based on severity for inspections of state-licensed or state-certified care facilities. Effective 7/1/2060. (HD2)	HB227 HD2 – 3/2/22 reported out from FIN
HB1945 HD1	Neighbor Island Blind & Visually Impaired Services Pilot Program	Requires the department of human services to establish a neighbor islands blind and visually impaired service pilot program that provides training and other services to blind or visually impaired individuals residing on the neighbor islands. Requires a report to the legislature. Appropriates funds. Repeals 06/30/2025. Effective 7/1/2060.	HB1945 HD1 – 3/4/22 reported out from FIN
Other Measures of Interest			
Bill No.	Title	Description	Current Status
SB2143 SD1	Board Meetings; Board Packets	Defines "board packet" and requires each state board to make its board packets publicly available at least forty-eight hours prior to the board meeting, but only if the board uses board packets.	SB2143 SD1 - 3/2/22 WAM committee passed with amendments. Must be reported out of WAM by March 4th to crossover or bill is dead.
SB2212 SD1	Robocalls-Spoofing	Holds telecommunication service providers and third-party spoofing providers accountable by making certain robocalls and spoofing unlawful.	SB2212 SD1 – 3/1/22 CPN committee passed with amendments. Must be reported out of CPN by March 4th to crossover or bill is dead.
SB2144 SD1	Electronic Information Technology	Requires that all electronic information technology developed, purchased, used, or provided by a state entity be	SB2144 SD1 – 2/24/22 WAM committee passed UNAMENDED.

	Accessibility for Persons with Disabilities	made accessible to persons with disabilities. Requires the Office of Enterprise Technology Services, in consultation with the Disability and Communication Access Board and a working group comprising stakeholders, to develop and publish electronic information technology accessibility standards to be implemented by all state entities. Requires review and amendment of the standards every 3 years after the date of publication, or as needed, to reflect advances or changes in information technology. Effective 12/31/2050.	Must be reported out of WAM by March 4th to crossover or bill is dead.
HB1419 HD1	Electronic Information Technology Accessibility	Requires the office of enterprise technology services to develop, publish, and periodically update electronic information technology disability access standards to be implemented by state entities. Effective 7/1/2060.	HB1419 HD1 – 3/4/22 reported out from FIN

Executive Office on Aging Director's Report to PABEA –February 2022

The Biden Administration Announces New Actions to Address Needs of People with Disabilities and Older Adults in COVID-19 Response and Recovery

The Administration will take several key steps to ensure that disabled individuals, regardless of where they live or the level of community transmission of the virus, have equitable access to COVID-19 testing, masks, and other critical mitigation strategies. The Administration will implement policies and develop additional policies in close collaboration with the disability community – to keep equity and accessibility at the center of our COVID-19 response and beyond.

DOH In Home Vaccination Efforts thru end of March 2022

Getting vaccinated against COVID-19 is not always easy, especially if you have anxiety, a fear of needles, mobility challenges, or other barriers that stand in the way. Get vaccinated in the comfort of your own home. This program ends soon - **call (808) 586-8332 today!**

The in-home vaccination program is available in Honolulu, Maui, and Hawai'i Counties. Kaua'i County has a different process for at-home vaccination.

The program ends soon - please do not promote after March 31.

The Hawaii State Capitol is re-opening on Monday, March 7, 2022

Visitors will be able to enter the Capitol building at two locations: the street-level "Core 1" elevator (located on the Ewa-side of the rotunda, closest to S. Beretania Street) and the basement entrance (accessible via the stairwell adjacent to Washington Place). Visitors may access these entries from 7:00 a.m. to 5:00 p.m., Monday through Friday.

Security guards will be located at both entry points to perform an access screening which includes:

A) providing photo identification, AND

B) either 1) proof of vaccination OR 2) a negative COVID-19 test result documented less than 72 hours prior to entry. Visitors satisfying the screening requirements will be issued a daily sticker which must be worn/remain visible while in the Capitol building.

Adequate social distancing and mask wearing are required while at the Capitol.

As the State Capitol basement parking will be designated for authorized personnel only, please plan on an alternate method of transport or to park at another location nearby. Public parking is still available at Iolani Palace (accessible via King St.), as well as the surrounding State facilities located at "Lot V" (Vineyard Garage on Punchbowl Street), "Lot G" (Kalanimoku Building on S.

Beretania and Punchbowl Street), and "Lot L" (Kinau Hale/Department of Health on Punchbowl Street).

EOA PROGRAM UPDATES

Administration: EOA welcome back staff in the office 5 days a week in planning and grants management. Positions that require staff to be out in the community such as those in SHIP, SMP, LTCOP and the BOLD and NWD grants have been recommended for approval for telework through the end of April 2022.

Grants Management: The legislature appropriated ARPA funds to support senior centers statewide. We procured for services on Oahu and for the neighbor islands, we are contracted with the AAAs to implement these services within the counties. Contracts with the AAAS are in process. Contract documents are being put together for draft review. Oahu contracts are targeted for 4/1/22 for contract execution.

Alzheimer's: A contract to develop Health Brain Initiative Road Map for Hawaiian communities is awaiting signature from contractor, Papa Ola Lokahi. They will utilize the Healthy Brain Initiative Road Map for Indian Country as a guide.

Policy, Planning, Evaluation and Communication: The goals and objectives for the State Plan for 2023 – 2027 has been developed. We are currently working on the standardized questions for the needs assessment that will provide a snapshot in time and guide EOA and the AAAs in addressing topic areas identified by the Administration for Community Living. We will work with PPRC to provide input and guidance on the State Plan.

Long -Term Care Ombudsman Program: The Oahu position has been filled by Jomel Duldulao, who was previously on contract as an Ombudsman on Oahu. His first day was March 1, 2022. His orientation is more around becoming a state employee and the roles and responsibilities of a state employee. He will continue to visit facilities and ramp up once he completes all mandatory training of State employment.

Advocacy, Education and Outreach Section

SHIP:

- Applied for a new funding opportunity to support public health workforce and to increase preparedness and response to another pandemic
- Open House events open to the public to promote volunteer recruitment
- 3rd year offering of Intro. to Medicare Course through UH School of SW/PH. However, the course is in jeopardy without support from Dr. Fan who is no longer with UH/PH

SMP:

- Prepared to launch a new tv ad to promote volunteer recruitment featuring Dave Lancaster (local tv/radio personality) and Jean (volunteer)
- Prepared to pilot “computer basics for kupuna” 4-page flyer with rurally isolated households on the Big Island
- Partnering with JABSOM to support Community Health Workers who conduct home visits with kupuna, to promote digital literacy (computer basics for kupuna) and SMP messaging to avoid online scams and other fraudulent activities

LTCOP-Volunteer program:

Continuing to update the training curriculum in alignment with Washington DC, and new 2022 national training curriculum, while adding current information to reflect Hawaii specific laws and regulations. Will prepare to pilot draft versions of 40-hour certification curriculum with volunteers and contractors in March. Tentatively scheduled to be completed by May 2022.

Summary of Calls

EAD logged **10,819 contacts**, of that 5,300 were incoming calls and 5,014 were outgoing calls, 12 were home visits, and 66 were fax referrals. EAD logged **307 calls** regarding the Kupuna Caregiver Program.

Data reflects the time period of July 1, 2021- March 04, 2022

Email	Home Visit	Incoming	In-Office/Appointment	Mail/Fax	Outgoing To	Walk-In	Total
420	12	5,300	1	66	5,014	6	10,819

Top 5 Call Topics

Home Delivered Meals	2985
Transportation - Non-Medical	2217
Transportation - Medical	1555
Personal Care	1218
Homemaker	834

Summary of Executed Contracts

Contracts are effective as early as October 1, 2020 until September 30, 2022

Table 1: Kupuna Care Executed Contracts

Service Name	Agency Name
Adult Day Care	Arcadia Elder Services Family Living Treasures Adult Day Care Franciscan Care Hale Hauoli Hawaii Kahala Senior Living Leahi Hospital Malama Adult Day Care Maluhia Hospital Palolo Chinese Home Salvation Army Windward Seniors Day Care
Attendant Care	Hookele Care at Home Palolo Chinese Home Salvation Army
Home Delivered Meals	Child and Family Services Franciscan Care Hawaii Meals on Wheels Keiki to Kupuna Lanakila Pacific Palolo Chinese Home
Homemaker	Franciscan Care Hookele Care at Home Palolo Chinese Home Salvation Army
Personal Care	Hookele Care at Home Kokua Kalihi Valley Palolo Chinese Home Salvation Army St. Francis Community Health
KC Transportation	Catholic Charities Hawaii Franciscan Care Kokua Kalihi Valley

Table 2: Kupuna Caregiver Executed Contracts

Service Name	Agency Name
Adult Day Care	Arcadia Elder Services Franciscan Care Hale Hauoli Hawaii Kahala Senior Living Leahi Hospital Malama Adult Day Care Maluhia Hospital Palolo Chinese Home Salvation Army Windward Seniors Day Care

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Table 3: Title III Executed Contracts

Service Name	Agency Name
Housing Assistance	Catholic Charities Hawaii WorkHawaii
Transportation	Catholic Charities Hawaii Kokua Kalihi Valley
Congregate Dining	Lanakila Pacific YMCA of Honolulu
Home Delivered Meals	Hawaii Meals on Wheels Lanakila Pacific Palolo Chinese Home
Nutrition Education	Lanakila Pacific
Health Maintenance	Child and Family Services YMCA of Honolulu
Caregiver Access - Case Management	Child and Family Services Franciscan Care Salvation Army
Caregiver Respite - Level I	Hookele Care at Home
Caregiver Respite - Level II	Hookele Care at Home
Caregiver Education/Training	Alzheimer's Association - Aloha Chapter Child and Family Services Franciscan Care Project Dana
Caregiver Counseling	Alzheimer's Association - Aloha Chapter Child and Family Services Project Dana
Caregiver Education/Training (Grandparents)	Hawaii Family Services
Caregiver Counseling (Grandparents)	Hawaii Family Services
Legal Assistance	Legal Aid Society of Hawaii
Legal Education	Legal Aid Society of Hawaii

HONOLULU COUNTY ELDERLY AFFAIRS DIVISION - PABEA MONTHLY REPORT

Summary of Service Delivery

EAD provided at least one registered service (all services) to **5,099 clients**.

EAD provided at least one in-home service, main KC services, to **1,704 clients**. (Includes both state and federal funding.)
Data reflects the time period of July 1, 2021 - March 04, 2022.

Table: Service Delivery Summary - Authorized Services

Funding Source	Service	Unit Type	Provider	Persons Served	Units Delivered	Total Expended
Kupuna Care	01S Personal Care (Authorized)	1 Hour	Hookele Care at Home	28	1,394.00	\$54,366.00
		1 Hour	Kokua Kalihi Valley	10	1,106.00	\$55,775.58
		1 Hour	Palolo Chinese Home - Provider	3	90.00	\$2,700.00
		1 Hour	St. Francis Health Services	140	8,659.00	\$389,655.00
	02S Homemaker (Authorized)	1 Hour	Hookele Care at Home	47	1,794.00	\$64,584.00
		1 Hour	Palolo Chinese Home - Provider	25	197.00	\$18,715.00
	04S Home Delivered Meals (Authorized)	1 Meal	Hawaii Meals on Wheels	157	14,750.00	\$154,875.00
		1 Meal	Keiki To Kupuna	90	14,073.00	\$134,819.34
		1 Meal	LMOW LRC Home Delivered Meals	322	59,778.00	\$597,780.00
		1 Meal	Palolo Chinese Home - Provider	15	2,732.00	\$24,588.00
	04S Home Delivered Meals-7xwk (Authorized)	1 Meal	Mom's Meals	2	406.00	\$5,988.50
	04S Home Delivered Meals-Special 7xwk (Authorized)	1 Meal	Mom's Meals	1	70.00	\$1,102.50
	05S Adult Day Care (Authorized)	1 Hour	Arcadia Elder Services	11	4,802.77	\$70,840.89
		1 Hour	Family Living Treasure	3	1,174.50	\$18,322.20
		1 Hour	Franciscan Care Services	9	6,456.00	\$64,560.00
		1 Hour	Hale Hauoli Hawaii	7	3,485.00	\$59,245.00
		1 Hour	Hawaii Health Systems	2	400.35	\$5,604.90
		1 Hour	Kahala Senior Living Community	3	690.85	\$9,671.90
		1 Hour	Lunalilo Home	4	4,117.35	\$40,144.20
1 Hour		Malama Adult Day Care	5	2,937.50	\$41,125.00	
1 Hour		Palolo Chinese Home - Provider	6	1,883.31	\$37,289.52	
1 Hour		Windward Seniors	5	1,885.00	\$24,505.00	

HONOLULU COUNTY ELDERLY AFFAIRS DIVISION - PABEA MONTHLY REPORT

	10S Transportation (Authorized)	1 One-way trip	CC Transportation Unit 1	184	4,459.00	\$178,360.00
		1 One-way trip	Franciscan Care Services	7	191.00	\$7,640.00
		1 One-way trip	Kokua Kalihi Valley	38	2,322.00	\$92,880.00
	F06 Attendant Care/Supervision (Authorized)	1 Hour	Hookele Care at Home	25	954.00	\$30,528.00
		1 Hour	Palolo Chinese Home - Provider	3	106.00	\$2,756.00
Kupuna Caregiver	05S Adult Day Care (Authorized)	1 Hour	Arcadia Elder Services	2	543.29	\$2,851.03
		1 Hour	Franciscan Care Services	3	1,732.00	\$7,350.00
		1 Hour	Hale Hauoli Hawaii	3	2,193.29	\$12,669.93
		1 Hour	Kahala Senior Living Community	1	1,059.75	\$6,230.00
		1 Hour	Lunalilo Home	3	637.53	\$2,939.91
		1 Hour	Malama Adult Day Care	4	2,849.00	\$14,350.00
		1 Hour	Palolo Chinese Home - Provider	2	1,698.12	\$8,872.79
Title III	04S Home Delivered Meals (Authorized)	1 Meal	Hawaii Meals on Wheels	52	6,102.00	\$64,071.00
	10S Transportation (Authorized)	1 One-way trip	CC Transportation Unit 1	212	5,831.00	\$233,240.00
		1 One-way trip	Franciscan Care Services	1	4.00	\$160.00
		1 One-way trip	Kokua Kalihi Valley	25	1,651.00	\$66,040.00
	COVID-19 Expanded Meals (Authorized)	1 Meal	Hawaii Meals on Wheels	309	38,813.00	\$407,536.50
		1 Meal	Keiki To Kupuna	166	32,485.00	\$311,206.30
		1 Meal	Lanakila Meals on Wheels Program	56	6,101.00	\$61,010.00
TOTAL				1,704	242,613.61	\$3,386,948.99

Waitlist

For the period of July 1, 2021 - March 04, 2022

Service	No. of Clients	Average Wait Time (in Days)
01S Personal Care (Authorized)	18	314
02S Homemaker (Authorized)	67	825
05S Adult Day Care (Authorized)	2	274
F06 Attendant Care/Supervision (Authorized)	19	801

Kupuna Caregiver

As of October 6, 2018

EAD has authorized and referred a total of **135 care recipients** for Adult Day Care, with start dates as early as February 16, 2018.

The average age of care recipients is **95 years**.

Demographics of Caregivers Assessed

The average age of caregivers is **65 years**.

Lives With	Count
	76
No	55
Sometimes	9
Yes	221
Total	345

RELATIONSHIP	Count
Brother/Sister	1
CR 60+ - Daughter/Daughter-In-Law	200
CR 60+ - Husband	11
CR 60+ - Non-Relative	2
CR 60+ - Other Relative	25
CR 60+ - Son/Son-In-Law	71
CR 60+ - Wife	31
CR<19 - Grandparent	5
Granddaughter	1
Grandson	5
Relationship Missing	1
Total	345

GENDER	Count
	5
F	243
M	97
Total	345

Mitchell D. Roth
Mayor



William H. Farr
Executive on Aging

County of Hawai'i

OFFICE OF AGING

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Phone (808) 961-8600 • Fax (808) 961-8603 • Email: hcoa@hawaiiantel.net
West Hawai'i Civic Center, 74-5044 Ane Keohokālole Highway, Kailua-Kona 96740
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March 2022 Executive Report
Hawaii County Office of Aging
Submitted by William "Horace" Farr

1. HCOA continues to experience provider capacity issues. Since our last report, HCOA received formal notification from Kona Adult Day Care (KADC) that their last day of operation would be March 1, 2022. That leaves Hawaii County with one-Day Care Center, Hawaii Island Adult Care (HIAC). Also closing this month are, CareResource Hawaii-Hawaii – Big Island Branch effective March 18, 2022. Ho'o Nani Adult Care Services effective March 15, 2022. Informal conversations with Hawaii Island Adult Care, Board of Directors, may encourage them to look at possibly expanding operations to West Hawaii.
2. Our Congregate meal sites continue to struggle to reopen for a variety of reasons. Senior Centers have opened up and have waiting list for many classes and programs. Five Senior Centers operating out of State Housing Facilities await permission by the State Housing Director to re-open. We are hopeful that as Governor Ige relaxes COVID-19 restrictions those sites can re-open.
3. Good news! We were able to fill our Aging Disabilities Specialist Clerk position. Kimberlee Sato will start on March 16, 2022. We look forward to bringing her onboard. We continue to wait for a list from Human Resources to fill our Database Analyst Position.
4. We want to thank Charlene Iboshi and her crew who provide Advanced Health Care Directive assistance. AARP's drive through tax preparation program continues to do well. Want to Acknowledge the AARP tax preparers for the many hours that they contribute.
5. HCOA ADRC Calls Summary – Report Period February 1, 2022 to February 28, 2022.

Calls	Email	Incoming	In Office/App	Mail/Fax	Outgoing To	Walk-In	Total
523	0	497	0	0	22	4	523



An Area Agency on Aging

Hawai'i County is an equal opportunity provider and employer.

Unduplicated Calls – 196

(Self)	Agency	Brother/Sis	Daughter/DIL	Friend/Neighbor	Husband	Hospital	Organization
269	23	5	107	13	0	1	0

Other	Other relatives	Grandchild	Partner/Significant Other	Son/SIL	Wife	Parent/Guardian	Total
44	0	1	7	32	21	0	523

Top 12 Topics 1/1/2022 to 1/31/2022	Number of Calls
Options Counseling	93
Legal Aid / Referral / Consultation	52
In-Home Care Needs	34
Referral to Kupuna Care Program	25
Caregiver Support	20
Fall Prevention	18
Homemaker	18
Personal Care	17
Status Update	15
Power of Attorney	13
ARCH / Foster Home	11
Referred to SFS	10



February 2022 Executive Report
Submitted by Kealoha Takahashi

Vision

The people of Kaua`i will live well and age well.

Mission Statement

The Kauai Agency on Elderly Affairs, as the designated lead County agency, plans, implements, supports and advocates for the well-being of Kauai's older adults; and serves as a one stop source of information on long term care support options and services for all residents.

Vision Statements

- *Kauai's older adults will live independently at home or in the community with dignity and respect.*
- *Kauai's family caregivers receive adequate support to care for their older adults.*
- *Kauai's older adults, persons with disabilities and family caregivers will make informed choices and have streamlined access to long-term care support.*

Goals:

1. Maximize opportunities for older adults to age well, remain active and enjoy quality lives while engaging in their communities.

Strategy 1-1: Promote Healthier living through evidence-base programs and volunteerism.

RSVP

- Volunteers continue to deliver food bags and produce boxes as part of programs with Aina Ho'okupu O Kilauea and Kauai Independent Food Bank.
- Volunteers are assisting with tax returns and TLC, Telephone Reassurance Program.

Better Choices, Better Health

- No report

EnhanceFitness

- Virtual ZOOM classes continue.

2. Forge partnerships and alliances that will give impetus to meeting Hawaii's greatest challenges of the aging population.

Strategy 2-1: Expand and strengthen access to services with the Aging Network

Interdisciplinary Team (IDT) Meetings

- No report

Strategy 2-2: Increase the quality of life for older adults and persons with disabilities living in the community.

Dementia Friendly Community

- No report

3. ***Strengthen the statewide ADRC System for persons with disabilities, older adults, and their families.***

Strategy 3-1: Promote and strengthen the ADRC system process

ADRC (Aging and Disability Resource Center)/NWD (No Wrong Door)

- Attended the Bi-Monthly NWD Cross Door Information Sharing Meeting on February 8th.

Aging Network

- Executive attended Kauai Developmental Disabilities Committee Meeting on February 1st.
- Case Manager in contact with service providers (MasterCare and Regenerative Services Kauai) regarding client updates and availability of staff. Current waitlist at 35 due to staffing shortages.
- I&R Program Specialists met with Friends of Kauai Fire.

Outreach

- No report

ADRC Website

- We had a total of eight (8) contacts through the ADRC website this period. One contact thanked the Agency for all the help received. One contact was a request for in home services. There were six (6) referrals. Three were self-referrals requesting in home services and, also, information about computer classes for seniors. Two families requested in home services for a senior. One family was requesting assistance for a senior with worsening dementia. One hospital contact was following up concerning a client receiving home delivered meals. The requests were referred to our team of Aging and Disability Services Technicians who responded within 24 hours by engaging with seniors and their loved ones and assisting them with their concerns.
- Comparing the County Fiscal Year period 7/1/2021 to 2/19/2022 to previous year's period:
 - Unique visitors to site increased 21.1%.
There were 2,395 visitors to the site during this current period.
 - Unique visits to site increased 3.5%.
There were 3,221 visits to the site during this current period.
 - Pageviews increased 19.1%.
There were 11,895 pageviews during this current period.
- Comparing the Federal Fiscal Year period 10/1/2021 to 2/19/2022 to previous year's period:
 - Unique visitors to site increased 20%.
There were 1,551 visitors to the site during this current period.
 - Unique visits to site increased 2.4%.
There were 2,059 visits to the site during this current period.
 - Pageviews increased 12.8%.
There were 7,195 pageviews during this current period.

Agency Call Summary Report

Report current State Fiscal Year period from July 1, 2021 to February 25, 2022

- Total Calls:3,665 (average 15 min. per call)

Consumer Age Group	No. of Calls
60-74	1,253

75-84	1,169
85-99	949

- **Top 5 Topic Categories**

No. of Calls	Topic Categories
1,009	Nutrition
875	Miscellaneous
419	Home and Community Based Services
384	Health and Wellness
292	Transportation

State Health Insurance Assistance Program (SHIP)

- No report

4. Enable older adults to live in their communities through the availability of and access to high quality long-term services and supports, including supports for their families and caregivers.

Strategy 4-1: Promote and expand innovative programs that meet the needs of older adults and their caregivers.

Educational Opportunities/Caregiver Training

- No report

Strategy 4-2: Pursue and promote a person-centered system that meets the needs of older adults and their caregivers.

Vendor Pool/Multi-Contract

- Contracts for the following are fully executed:
 - Contract Amendment 1 to 210268 – Kupuna Caregivers Program with Ohana Pacific Foundation to extend term until August 30, 2022. This is to enable the Provider to spend the remaining budget due to limited enrolments because of Covid-19 pandemic.
- Contracts for Food Security:
 - Kauai Economic Opportunity, Inc. started serving 2 meals per week (Tuesday and Thursday) to 9 qualified consumers. There are currently 18 consumers for this service.
 - Malama Kauai started delivering fresh produce to every other Wednesday to 32 consumers. There are 41 consumers for this service at the moment.
- Food Security Services-Meal Kit Contract with Crossroads Christian Fellowship has been cancelled since they cannot provide the required Certificate of Insurance. Requested to do another Alternative Procurement and this has been approved by Purchasing. Currently in negotiation with Nourish Kauai.

5. Optimize the health, safety and independence of Hawaii’s older adults.

Strategy 5-1: Expand and foster collaboration with the Aging Network to ensure older adults and persons with disabilities live safely and independently.

Falls Prevention Program with Kauai Fire Department & AMR

- Since the start of program on April 1, 2016, to February 15, 2022: 773 individuals served (635 homes)

Service Options-Private Hire

- No report

Elder Abuse Awareness

- Save the date: May 12, 2022 – Elder Abuse Summit

Administrative:

- Attended Council meeting and received approval to receive and expend the Federal Title III Funds for Fiscal Year 2022 in the amount of \$2M.

Training:

- Staff attended ZOOM Workshop with Richard Leider, Unlock the Power of Purpose on February 22, 2022. When we were young, people asked, “What do you want to be when you grow UP?” Now that we’re grown UP, the question becomes “Who do you want to be when you grow old?” Unlocking the power of purpose invites us to grow old on purpose, with emphasis on the growing part.
- Four Associates attended Person Centered Training.

Personnel:

- County Assistant Executive on Aging (EM-01), recruitment in process.
- Case Manager retiring March 31, 2022.

Media:

- No report

Maui County Office on Aging
 Service Delivery Summary Report for PABEA
 (by Service)
 January 2022

Service	Participants Served	Consumer Group	Units Delivered
Adult Day Care	96	0	6,408.00
Assisted Transportation	25	0	128.00
Attendant Care	43	0	317.25
Caregiver Case Management	30	0	13.00
Caregiver Counseling	23	0	31.50
Caregiver Information and Assistance	50	4	61.75
Caregiver Legal Assistance	0	2	3.00
Caregiver Respite	43	0	616.50
Caregiver Support Groups	18	0	18.00
Chore	7	0	10.50
Congregate Meals	416	0	5,437.00
Home Delivered Meals	668	0	12,846.00
Homemaker	143	0	435.75
Kupuna Caregiver Adult Day Care	33	0	2,736.00
Kupuna Caregiver In-Home Respite	1	0	3.00
Kupuna Caregiver Personal Care	2	0	18.00
Legal Assistance	0	86	125.25
Participant Case Management	258	0	187.26
Participant Information and Assistance	263	55	418.25
Personal Care	87	0	752.75
Robotic Furry Friend	3	0	3.00
Transportation	57	0	373.00
Total	1,593	147	30,929.76

* Consumer counts are distinct over group totals. Grand Total represents the distinct count of consumers served.

**Consumer Groups track data for consumers who have something in common, such as training, a bus trip, or an event.

Maui County Office on Aging Call Summary Report for PABEA January 2022

Summary of Contacts

The Maui County Office on Aging logged **1,288** unduplicated calls in the reporting period. The following tables provide more details regarding Top 10 Call Topics and Call Types that were completed during the month of January.

Top 10 Call Topics	Number of Calls
Home Delivered Meals	367
Status Update	168
Homemaker	105
Transportation Services	90
Adult Day Care	96
Caregiver Support / Respite	61
Personal Care	60
COVID - 19	49
Attendant Care	47
Medicaid	33
Total Number of Unduplicated Calls:	1,288
Total Number of Unduplicated Callers:	707

Call Type	Number of Calls
Outgoing To	610
Incoming	581
Email	72
Walk-In	14
Mail/Fax	10
Home Visit	1

