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Public Transportation for Persons with Disabilities

Bus service is the primary means of public transportation in Hawaii. For those persons who cannot readily use the fixed-route bus services, there are paratransit services which use specially equipped vehicles, such as wheelchair lifts to transport riders. Riders should inquire about eligibility criteria, fees, transportation schedules, and transportation routes.

Public Transportation - Oahu

TheBus

Phone: 808.848.4500

Website: www.thebus.org

TheBus is the fixed-route bus service on the island of Oahu. TheBus includes ADA mobility device accessibility, voice enunciators for the visually impaired, and appropriate signage for the hearing impaired.

(Government Agency)

The Handi-Van (Paratransit)

TheHandi-Van Eligibility Center: Phone: 808.538.0033

TheHandi-Van service is available to ADA eligible individuals. It operates on a curb-to-curb basis and is available to disabled individuals who are not able to use TheBus for some or all of their travel needs.

(Government Agency)

Travel Training using TheBus

Phone: 808.538.0033

For older adults and persons with disabilities who meet TheHandi-Van eligibility criteria; travel training will show them how to use TheBus to get to their destination. This free program is tailored to the specific travel needs of each individual. (*Government Agency*)

Public Transportation – Maui

Maui Bus

Phone: 808.871.4838

Website: www.co.maui.hi.us/index.aspx?NID=605

Maui Bus provides a fixed-route public transportation system on Maui. The County of Maui also funds transportation programs on Molokai and Lanai through its contract with Maui Economic Opportunities (MEO). All of the bus routes are operated seven days a week, including all holidays. All buses are ADA accessible. (*Government Agency*)

Maui Bus Paratransit Service

Phone: 808.270.7511

Website: www.co.maui.hi.us/index.aspx?NID=607

The Maui Bus paratransit service is available to ADA eligible individuals. The Maui Bus paratransit service is an advance reservation, curb to curb service for persons with disabilities who are unable to use the regular fixed-route Maui Bus service. Service focuses on seniors or persons with disabilities, although there is rural shuttle service available to the general public and a youth shuttle on Molokai. (*Government Agency*)

Public Transportation – Hawaii (Big Island)

Hele-On Bus

Phone: 808.961.8744

Website: www.heleonbus.org/

The Hele-On Bus is the fixed-route bus service in the County of Hawaii (the Big Island). All buses are accessible to seniors and persons with disabilities and those with mobility devices. (*Government Agency*)

Hawaii County Economic Opportunity Council (HCEOC)

East Hawaii - Phone: 808.961.2681

West Hawaii – Phone: 808.322.3429

HCEOC provides transportation Monday through Friday for senior citizens and disabled individuals around the island. Clients use HCEOC transportation services for medical, employment, shopping, and recreational purposes. (*Government Agency*)

Shared Ride Taxi Program in Hilo

County of Hawaii Mass Transit Agency

Phone: 808.961.8744

Website: www.heleonbus.org/shared-ride-taxi-program-1

The County of Hawaii offers a subsidized shared ride taxi program in Hilo. Riders purchase taxi coupons from the County of Hawaii Mass Transit Agency. Riders can travel up to nine (9) miles in conjunction with other riders through calling one of the authorized taxi companies participating in this program. (*Government Agency*)

Ace One Taxi (24 hours) - ADA Accessible Vehicle: 808.935.8303

Kwiki Taxi (24 hours) - ADA Accessible Vehicle: 808.498.0308

Public Transportation – Kauai

The Kauai Bus

Phone: 808.246.8110

Website: www.kauai.gov/Government/Departments/TransportationAgency/tabid/58/Default.aspx

The Kauai Bus is the fixed-route bus service on Kauai. All buses are accessible to seniors, persons with disabilities, and those with mobility devices. (*Government Agency*)

The Kauai Bus – Paratransit Service

Phone: 808.246.8110

Website: www.kauai.gov/Government/Departments/TransportationAgency/tabid/58/Default.aspx

The Kauai Bus paratransit service is available to ADA eligible individuals The Kauai Bus – Paratransit Service provides door-to-door service. The paratransit service is provided wherever the fixed-route bus operates and during the same days and hours. (*Government Agency*)