

POLICY ADVISORY BOARD FOR ELDER AFFAIRS (PABEA)
Friday, July 1, 2016

MEETING MINUTES

Members Present: James Cisler, Laurel Coleman, Patrick Duarte, Tony Lenzer, Joy Miyasaki, Suzie Schulberg, Marilyn Seely, Gary Simon, Scott Spallina, John Tomoso, Adele Rugg, Beverly Jean Withington, Sarah Yuan, Kathy Ishihara

Members Absent: Colette Brown, Keith Ridley, David Rodriguez, Melina Sanchez, Eldon Wegner, Tessy Yokota

Others present: EOA Staff: Philip Ana, Aaron Arakaki, Terri Byers, Caroline Cadirao, Jen Ching, John McDermott, Susan Miyamoto, April Tabanera

Nalani Aki, Kimo Alameda, TJ Davies, Nathan Hokama, Christi Keliikoa, Neva Keres, Larry Nitz, Barbara Service, Deborah Stone-Walls, Kealoha Takahashi

The meeting called to order by Joy Miyasaki at 12:05 p.m.

ROLL CALL

Fourteen (14) members present.

MINUTES

June minutes were approved.

INTRODUCTIONS

Everyone introduced themselves.

DISCUSSION ISSUES

Chair's Report

Joy mentioned that PABEA will come up with a list of priorities. Some items for discussion is the Dashboard and EOA's Strategic Plan.

PABEA Committees

Legislative

Sarah reported:

- Gary Simon and Suzie Schulberg are the new Chair and Vice Chair for the committee.
- Emphasis on EOA's Core programs: Kupuna Care, ADRC, and Healthy Aging
- FACE has been organizing to form a coalition to advocate for our programs such as LTC Financing. The committee will invite them to the first meeting in August. Plans and Project Committee would like to participate as well.
- Other advocacy groups continue to support Paid Family Leave. UH recently received a grant to do pre-analysis on Paid Family Leave.
- "Aging Summit" was in May on how to prioritize aging advocacy agenda. EOA's core programs were

not favorable for Legislative funding the past few years in terms of reduced funding but increased aging population. The committee is looking at how to better strategize and advocate for EOA's core programs.

- A longer discussion will be held in Sept on LTC Ombudsman program.

Plans and Projects Review

Marilyn reported:

- By-laws are finished with the go-through.
- Aaron has been a big help in keeping everything organized and on track.
- After Aaron puts everything together, the committee will take a final review. But still need input from legislative committee and AG and may have statutory changes.
- Looking at program aspects such as Board training, State Plan on Aging process, and re-visiting the Strategic Plan.
- Other issues such as Elder Justice and unannounced visits.
- Terri asked that a letter be drafted to the AG in requesting interpretation.

Recognition and Awards

Jim gave an update on OAM:

- 100% participation by board members and AAA.
- Special thanks to Pat Duarte.
- Final expenditures wrap up will be done soon.
- Jim will chair the OAM event for next year.
- Draft solicitations for donations and sponsorships will be worked on the next few months.

Aging Network

Executive Office on Aging

Terri gave an update on EOA: (See attached EOA report from Terri.)

- LTCO criteria to be emailed to members
- LTCOP cannot be housed with licensing/regulatory office (OCHA) or APS
- For "Aging Summit", long discussion on how PABEA can be more effective in advocating for aging issues.

Elderly Affairs Division

Nalani introduced Neva Keres, Chair of EAD's Honolulu Committee on Aging.

Hawaii County on Aging

Kimo thanked everyone for good job on OAM event.

Kauai County on Aging

Kealoha mentioned that 76 organizations are updated on the Kauai ADRC website. (See attached KAEA report from Kealoha.)

Maui County on Aging

Deborah reported that:

- Introduced Christi Keliikoa, MCOA Aging and Disability Services Specialist V and supervises all of the ADRC direct line staff workers.
- Resumed the Hospital Discharge program or Community Based Care Transition
- Looking to add a Disability Specialist position
- Diversification of funding for Health Aging program
- 15th Annual Caregivers Conference in Maui on 11/18 at the Grand Wailea

Members Report

Melina from DCCA shared upcoming senior events.
(See attached DCCA Event handout.)

STATEMENTS FROM THE PUBLIC

Barbara mentioned that the homeless report didn't identify seniors that are homeless.

OLD BUSINESS

Nathan gave an update on the Public Awareness Campaign.

- He, along with Terri and Caroline, met with Senator Ihara.
- Sen Ihara sees the PAC in a broader context and needs to be more strategic in setting the groundwork for the campaign.

NEW BUSINESS

Gary served on PABEA previously.

Scott is new member to PABEA. He's the Deputy Prosecuting Attorney for Elder Abuse Justice Unit.

ANNOUNCEMENTS

Next meeting is Friday, August 5.

ADJOURNMENT

The meeting was adjourned at 1:20p.m.

I. EOA staffing

A. Two vacancies to be filled

- Please join me in congratulating Charles Nagatoshi who was promoted to the evaluator position last week. Charles held the position previously.
- We have offered the second position to a woman from Seattle who has extensive experience working with senior programs (including local government). Her proposed start date is August 1st (Now September 8th)

B. Interviews for the two new exempt No Wrong Door grant funded positions held

C. We've seen movement the review of our position descriptions in the human resources office. Last week two were approved and we submitted paperwork requesting to fill.

- One position is a permanent civil service job (program specialist 5) that supervises the Advocacy, Education and Outreach Staff
- The second is a temporary civil service position (program specialist 4) that manages the SHIP program

Earlier this week the account clerk position description was approved and we were told that the planner paperwork could be expected in the coming days (Planner position description subsequently approved)

II. Advocacy meeting update

The group met on May 20th.

PRESENT: Nalani Aki, Aaron Arakaki, Tania Kuriki, Barbara Service, Terri Byers, (via conference call: Deborah Stone Walls, Kealoha Takahashi)

Terri summarized events that led to the formation of the planning committee and distributed copies of emails received from Tony Lenzer and John Tomoso with their recommendations.

- Group concluded that the end goal was to be visible and unified
- Group did not endorse holding a summit
- Desire to be louder, stronger, and connected. May recommend adding structure to advocacy process (training, authority to speak on behalf of PABEA, etc).

Terri presented her thoughts on possible ways to move forward including: 1. conducting a SWOT (strengths, weaknesses, opportunities, and threats) analysis and 2. using prioritization quadrants to assist in ranking priorities (importance/urgency, impact/effort).

The group spoke of previous years where advocates were very successful in achieving their legislative goals and discussed issues/possible reasons that seem to have changed (e.g. provider complaints, 2013 funding snafu, lack of data/results/outcomes/return on investment)

Overall recommendations:

- Group stressed that funding of programs for direct service should be the priority (e.g. KC, ADRC, HAP)

- Group said we should use the 5 goals in our state plan as a guide:
 - Goal 1: Maximize opportunities for older adults to age well, remain active, and enjoy quality lives while engaging in their communities.
 - Goal 2: Forging partnerships and alliances that will give impetus to meeting Hawaii's greatest challenges of the aging population.
 - Goal 3: Developing a statewide ADRC system for older adults and their families to access and receive long-term services and supports (LTSS) within their counties.
 - Goal 4: Enabling people with disabilities and older adults to live in their community through the availability of and access to high-quality LTSS, including supports for families and caregivers.
 - Goal 5: Optimizing the health, safety, and independence of Hawaii's older adults.
- Group felt legislative priorities should be identified by the EOA Director and supported by PABEA.
- Issues not part of the Director's priorities may be advocated for at an individual level, but not on behalf of PABEA

III. ADRC evaluation reporting requirements

We scheduled and began meetings with key legislators (Baker, Belatti, Tokuda, and Luke) to discuss their ideas/expectations. The issue is the key item on our next meeting with the triple A's on July 13th. The focus of conversations so far have been about ensuring that older adults are served in the most effective way and timely way. It's not about finger pointing or placing blame. The point is to let the data drive change and efficiencies.

IV. LTCOP RFI

Earlier this week EOA posted a Request for Information to solicit input on the organizational placement of the Long Term Care Ombudsman program.

Effort is driven by EOA's need to be in compliance with federal requirements of the Older Americans Act and the new regulations specific to this program that take effect July 1st. Issues identified by ACL so far are our failure to have updated LTCOP policies and procedures in place, questions of whether there are inherent conflicts of interest with the current placement of the LTCOP in EOA, and concerns that the organizational structure does not serve the program or target population well.



May-June 2016 Executive Report
Submitted by Kealoha Takahashi

Vision

The people of Kaua'i will live well and age well.

Mission Statement

The Kauai Agency on Elderly Affairs, as the designated lead County agency, plans, implements, supports and advocates for the well-being of Kauai's older adults; and serves as a one stop source of information on long term care support options and services for all residents.

Vision Statements

- *Kauai's older adults will live independently at home or in the community with dignity and respect.*
- *Kauai's family caregivers receive adequate support to care for their older adults.*
- *Kauai's older adults, persons with disabilities and family caregivers will make informed choices and have streamlined access to long term care support.*

Goals:

1. ***Maximizing opportunities for senior to age well, remain active and enjoy quality lives while engaging in their communities.***

RSVP

- Recruited volunteers for the Taste of Hawaii event which is sponsored by the Kapaa Rotary Club.

Better Choices, Better Health

- Workshop completed on May 19, 2016 at Waimea Neighborhood Center with six participants.

EnhanceFitness

- # Enrolled/waitlisted:

Site	# enrolled (max. 22)	# on waitlist
Kekaha	22	0
Waimea	22	0
Hanapepe/Kaumakani	16	0
Kōloa	22	0
*Lihue	22	10
*Līhue II	22	10
Lihue III	12	0
Kapaa	22	5
Kīlauea	22	0

*5 are duplicates at Lihue I and II waiting list.

- Conducted Fitness Checks at Kapaa site.

2. *Forging Strategic Partnerships and Alliances that will give impetus to meeting Hawaii's Greatest Challenges for the Aging Population.*

Coalition of Transit Service Providers

- Met with Celia Mahikoa, County Transportation Agency, to discuss gaps in service; expansion of services through private companies; forming a transportation coalition.

Mental Health Services

- Training on how to deal with persons with mental health issues with Joni Lesser-Benton, LCSW on June 22, 2016.

Pedestrian Safety

- No report

Memorandum of Understanding (MOU)

- Received twenty-one MOUs.

3. *Developing a statewide ADRC System for Kupuna and people with disabilities and their Ohana and caregivers to access and receive long term support services (LTSS) information and resources within their respective Counties.*

No Wrong Door

- Ongoing ADRC Operations Workgroup WebEx meetings.
- Presentation and updates on No Wrong Door System scheduled for June 29, 2016 with AAA staff, service providers, state agencies and Advisory members.

Resource Database

- Web Resources Database - Part 3 AGIS/Website Functionality Webex
- Inputting/updating 76 community resource organizations & their significant information into the ADRC Resource Database
- Developed FFY16 AEA Training Schedule to ensure fully functioning ADRC criteria

Options Counseling/Person-Centered Planning

- No report

4. *Enable people with disabilities and older adults to live in the community through the availability of and access to high-quality long term services and supports, including supports for families and caregivers.*

Outreach/Access to Services

- Gay n Robinson in Kaunakani on May 27; Kaniko'o in Lihue on June 6; Lihue Neighborhood Center on June 14; Professional Resource Fair in Lihue on June 17; Tropic Care in Eleele on June 20; Tropic Care in Kapaa on June 23; and Tropic Care in Kilauea on June 24.

Vendor Pool

- No report

Client Satisfaction Survey

- Updating statewide survey

Educational Opportunities/Caregiver Training

- Three mini-workshops were conducted on May 19, 2016 – Older Americans Month Open House Fair held at Piikoi Building in the Lihue Civic Center:
 - Falls Prevention/Home Modification Program – presentation by Kaua'i Fire Dept.
 - Scams/Fraud Prevention – presentation by Kaua'i Police Dept.
 - Proper Use of Medical Durable Equipment – presentation by Gammie Homecare

5. *Optimize the health, safety and independence of Hawaii's older adults.*

Emergency Safe Havens (Emergency Shelters)

- No report

Emergency Disaster Plans

- Updated AEA's Disaster Plan

Home Modification (Fall Prevention Initiative)

- No report

Administrative:

- May 6, 2016 – Older Americans Month Awards Ceremony/Luncheon
 - 12 Kaua'i Older Americans (6 men and 6 women) were honored for their contributions to the community.
 - The ceremony was enjoyed by approximately 120 attendees with 100 remaining for the luncheon.
- Attended Joint Advisory Council meeting of Ha Kupuna National Resource for Native Hawaiian Elders on June 16, 2016

Training:

- Staff working on CIRS-A/D re-certification
- May 16, 2016 – Social Work Ethics Workshop presented by Linda Axtell-Thompson, DBE, MBA; Completed by 12 AEA staff members, this course qualifies for 3 CEUs towards renewal requirements for Hawaii State Social Work Licensing.
- May 19, 2016 – Submitted 6 AEA staff renewal applications for national CIRS A/D certification: Kealoha Takahashi, June Renaud, Edith Abigania, Patricia Gonsalves, Rose Manago, Julie Kajiwara
- May 17, 2016 – EOA Onsite Follow Up Meeting on FFY2015 Monitoring
- June 22, 2016 – Joni Lesser-Benton presented in-service on Mental Illness

Personnel:

- Vacancies (3):
 - (1) Community Service Worker (SR-9) – recruitment in process
 - (1) Program Specialist II (Dollar Funded for FY2016-2017)
 - (1) Program Specialist II (RSVP Director) – recruitment in process

Media:

- None

DCCA July update

June 29 Military Consumer Fair at Windward Mall from 11 am to 2 pm

July 14 Molokai Senior Fair at Home Pumehana from 9 am to 12 pm

July 30 Ready 2 React at Pearlridge Shopping Center from 10 am to 2 pm

August 6 Small Business Fair at Honolulu Community College from 7:30 am to 12:30 pm