

POLICY ADVISORY BOARD FOR ELDER AFFAIRS

September 2, 2022

Zoom Online Meeting Minutes

CALL TO ORDER:

Roberta Murray called the meeting to order at 11:39 a.m.

ROLL CALL:

Present:

Appointed Members: Poki'i Balaz, William Kinaka, Stephen Lung, Roberta Murray, Shelly Ogata, Suzie Schulberg, Barbara Service, Rick Tabor, Leslie Tanoue, Raelene Tenno, Kathy Wyatt, and Barbara Yamashita.

(A quorum was established as twelve members were present at roll call. This board requires eight members to be present in order to establish quorum.)

Ex-officio Members: Alan Burdick, DLIR Office of Community Services; Kathy Ishihara, DHS; and Christy Nishita, University of Hawaii at Manoa.

EOA Staff and AAA Staff Present: Wanda Anae-Onishi, Derrick Ariyoshi, Caroline Cadirao, Jomel Duldulao, Nicole Endo (SHIP practicum student), Horace Farr, Norma Kop, Josephine Lum, Jan Mori, Candace Nakamoto, Debbie Shimizu, and Kealoha Takahashi.

Guests: Gary Simon, PABEA Past Chair; and Larry Smith.

APPROVAL OF MEETING MINUTES

The minutes of the August 5, 2022 Zoom online PABEA meeting were approved as circulated.

CHAIR'S REPORT

Roberta provided a recap of the strategic planning meeting. (Attached is the strategic planning meeting final report.) Roberta was struck most of all with the ability to engage interactively with each other as a whole and in smaller groups at the meeting. She liked the approach of the blue-sky session, where PABEA members imagined what a successful aging agency accomplishes. Roberta also commented that success and the energy created from success breeds more success. She provided further comments:

- We sometimes forget that we not only solve problems and put out fires, but we also can anticipate the possibilities.
- Because we are not a State agency but an advisory board to a State agency, we have a lot of influence that we can exert.
- We need to get everyone on PABEA active and participating (a call to action). We need to find out what motivates us to be on this group.

Roberta remarked that she was invited to the Hawaii Island AARP advocacy celebration as an AARP volunteer. She asks that PABEA members be mindful of those that live on the neighbor islands as their needs, in some respects, are greater. AARP Hawaii is prioritizing affordable housing and long-term care. For impact, Roberta suggests PABEA align itself with organizations which share similar priorities. An example is for PABEA to align itself with the Healthcare Association of Hawaii in its workforce development initiative.

Roberta's final comment was that, grammatically speaking, authors of legislation are the quotation marks, and PABEA is the exclamation point.

LEGISLATIVE COMMITTEE

Barbara Service reported that the Committee met this morning in-person and via Zoom. The Committee discussed this year's legislative issues:

- Hearing aids (including OTC hearing aids, which might cause further hearing loss without proper assessment and adjustment): Rick learned that Hawaii would be the only state with hearing aid coverage. He is gathering more information on costs of hearing aids. Barbara Service is reaching out to Kirby Shaw of the Disability and Communication Access Board (DCAB). Stephen commented that insurers commonly oppose mandates on the basis of added costs for the insurer. If businesses and employers can agree to the added costs, passing the bill will be less difficult.
- Standardizing Medicaid categories for provider services.
- Healthy Aging Partnership (HAP) and SHIP: Caroline is proposing adding HAP and SHIP to the State budget.

Barbara Service announced that the Young at Heart Expo will be held at the Blaisdell Center Exhibition Hall on September 16 and 17, 2022 and that the Generations Magazine Aging in Place Workshop will be held on October 1, 2022 at the Ala Moana Hotel.

Barbara Yamashita suggests that the Committee meet with legislators, including new legislators and committee chairs, after the election.

PLANS AND PROJECTS REVIEW COMMITTEE

Shelly reported that the Committee met this morning. The Committee will resume meeting at 9:30 a.m. Committee will be examining key caregiving and workforce reports and data sets.

RECOGNITION AND AWARDS COMMITTEE

Kathy Wyatt reported that the Committee is not scheduled to meet in September. The Committee will meet in October.

APPOINTED MEMBERS' REPORTS

The appointed members offered no reports.

EX-OFFICIO MEMBERS' REPORTS

Christy solicited help from PABEA members in disseminating a Service and Support Needs Survey intended for service providers and other organizations working with and caring for kupuna and caregivers. The survey includes a brief set of questions about a top issue facing

our kupuna and caregivers today. Responses will be used to form recommendations and strategies for the next Area Plan on Aging. The Plan will lay out aging-related goals, recommendations, and strategies over the next few years. All provider and organization staff are welcome to complete the survey. Christy will email the SurveyMonkey link to EOA for distribution to PABEA members. Those who complete the survey are eligible to win a gift card. Christy asks that those interested in providing feedback complete the survey by September 30, 2022.

Alan experienced audio difficulties and submitted his report via the Zoom chat: *"I've submitted a brief report on Senior Farmers' Market program. We're in the last 2 months. A few people can still sign up on Oahu and Kauai - via Hawaii Foodbank. Seniors should redeem their food coupons before Oct 31. Anyone with questions on Senior Farmers' Market can call me at 586-8670."*

EOA DIRECTOR'S REPORT

Attached is Caroline's report.

Caroline provided highlights from her report:

- ACL celebrated the Anniversary of the Americans with Disabilities Act on July 26, 2022.
- The Long-Term Care taskforce met on July 27, 2022 via Zoom. Four workgroups were established:
 - Workforce Development
 - Covering the Cost of LTC
 - Continuum of Quality LTC
 - Guardianship/Supportive Decision-making

The workgroups will be meeting to develop proposals for federal and state LTC reform. The proposals are due to the Council of State Governments National Interbranch Task Force on Effective and Sustainable Long-Term Care in mid-October. The work of the state task force can continue thereafter.

- The average number of COVID-19 cases has been decreasing for the last five weeks.

Gary stated that the Legislative Committee suggests additional representation from service providers in the LTC task force workgroups. Caroline concurred and additionally recommended neighbor island provider representation on the workgroups. Gary will forward names of potential representatives from service providers to Caroline.

CITY AND COUNTY OF HONOLULU ELDERLY AFFAIRS DIVISION

Derrick announced that he is working with Christy and Councilmembers Elefante and Tulba on a resolution for wellness areas, programs, and presentations at City parks. EAD performed a data review of services for FY 2021 – 2022. Total services have decreased. The decrease is largely in in-home services. Services are slowly normalizing. Provider capacity remains an issue. PSAs on COVID boosters will be released. The PSAs will highlight the leadership of kupuna in receiving vaccinations and will encourage kupuna to continue championing boosters. The master agreement solicitation has been released. Service categories were revised slightly to provide more flexibility, i. e. incremental benefits are provided to providers, such as incentivizing services. Bids can be submitted for one year for a two-year contract period. However, to ensure continuity of service delivery, bids are requested by next month.

HAWAII COUNTY OFFICE OF AGING (HCOA)

Attached is Horace's report.

Horace provided highlights from his report:

- The need to fill the accountant and HR positions is acute. Interviews are scheduled for next week.
- The mass migration from Wellsky to the new platform occurred last week.
- The AARP Hawaii Island Advocacy Celebration on August 30, 2022 was smaller in attendance, allowing more opportunity for conversations.
- Some legislative districts in the County of Hawaii are as large as the island of Oahu. Few to no services for older adults are available in these large districts. Some service providers for these large districts are reimbursed at a higher unit rate. HCOA is brainstorming on how to deliver home and community-based services to recipients in these large districts. Building trust with these community members is imperative.

Derrick commented that three pillars define the issue of service delivery: Community capacity, organization capacity, and contracting mechanism.

KAUAI AGENCY ON ELDERLY AFFAIRS (AEA)

Attached is Kealoha's report.

Kealoha provided two highlights from her report:

- Kealoha attended Cancer Thriving & Surviving Cross-Training on August 18, 25, and 26, 2022.
- During a falls prevention on-site visit with the Kauai Fire Department to an elderly lady who lives alone, a gas leak was detected. The gas company, the son who lives on the mainland, and the electric company were called.
- AEA was selected by the Administration for Community Living to participate in the 2022 National Survey of Older Americans Act Participants. Information provided to ACL included lists of caregivers, case management clients, home-delivered clients, congregate meal clients, homemaker clients, and transportation clients.

MAUI COUNTY OFFICE ON AGING

Rowena is unavailable today. No report was presented.

KUPUNA CAUCUS

Caroline announced that today's Kupuna Caucus agenda includes a status report from Caroline and Senator Sharon Moriwaki on the Council of State Governments Interagency Task Force on Effective & Sustainable Long-term Care, a report from Wes Lo, Chair of the Healthcare Association of Hawaii Long-term Care Committee, and a solicitation for future meeting topics.

Caroline conveyed John McDermott's gratitude to the AAAs and PABEA for their support at the Long-Term Care Ombudsman Program Day proclamation signing and photo event.

UNFINISHED BUSINESS

No unfinished business was presented.

NEW BUSINESS

Roberta announced that one of the initiatives that arose from the strategic planning meeting is for PABEA to become a lean, mean PR machine for PABEA, EOA, and kupuna. Roberta will be meeting with Caroline to develop one-minute PSAs to highlight achievements of kupuna. The PSAs will air predominantly on Olelo, which offers production and editing services. Using Olelo's footage or specific story ideas, the initiative might expand to the commercial television programs, e.g., Kupuna Power, Aging Well. Roberta and Caroline will reach out to the AAAs for ideas and people to be highlighted.

Roberta asked Caroline to send the group photo from the Long-Term Care Ombudsman Program Day proclamation signing along with a photo caption to the Star Advertiser and the neighbor island newspapers for publication.

Jemel commented that John McDermott visited Kauai to certify the Kauai LTC ombudsman. While John was on Kauai, he made rounds at the LTC facilities and homes.

ANNOUNCEMENTS

- September 10, 2023, 8:30 a.m. *Out of the Darkness* Oahu Walk for suicide prevention, Skygate Walk.
- Kookaa Council Honolulu City Council Candidate Forums:
 - September 12, 2022, 11:30 a.m.- 1:00 p.m., City and County of Honolulu Council District 2.
 - September 19, 2022, 11:30 a.m.- 1:00 p.m., City and County of Honolulu Council District 6.
 - September 26, 2022, 11:30 a.m.- 1:00 p.m., City and County of Honolulu Council District 8.
- September 15, 2022, 11:30 a.m., HPGS General Membership Meeting featuring keynote speaker Governor David Ige.
- September 16 - 17, 2022, *Young at Heart Expo*, Blaisdell Center Exhibition Hall.
- 100th Infantry Battalion Club 100 Commemoration of the 80th Anniversary of the Formation of the 100th Infantry Battalion. September 24, 2022, 8:00 a.m. to 1:00 p. m. – decorate graves at Punchbowl and Hawaii State Veterans Cemetery in Kaneohe. September 25, 2022, 9:30 a.m. to 10:30 a.m. – memorial ceremony at Punchbowl.
- September 24, 2022, 8:00 a.m. to 5:00 p.m., Hawaii Health Workforce Summit at Hilton Hawaiian Village. The summit includes a geriatric track.
- October 1, 2022, Generations Magazine *Aging in Place Workshop*, Ala Moana Hotel.
- October 7, 2022, 11:30 a.m., PABEA monthly meeting (In-person and via Zoom)
- Senior Medicare Patrol (SMP) Hawaii Caregiving Series
 - September 8: *Ten Tips for Getting Help with Your Questions*
 - October 13: *Developing a Network for Our Shared Journey*
- November 3, 2022, 5:30 p.m., 5th Annual HPGS Fundraiser honoring John McDermott.
- November 8, 2022, General Election
 - *Voters receive their ballots in the mail for the General Election by October 21, 2022.*

- *“The term of a member of the legislature shall begin on the day of the general election at which elected....”*
- *“The term of office of the governor shall begin at noon on the first Monday in December next following the governor’s election....”*

Bill requests a report on the status of adult day care services on Hawaii Island. Roberta will add the item to next month’s agenda under new business.

Stephen commented that he has prepared slides for SHIP on the status of Medicare in Hawaii. He offers to provide a presentation to PABEA. Roberta will add the item to next month’s agenda under new business.

Caroline is promoting a final push for the Aging in Hawaii survey and the Hawaii’s Caregivers survey. She will have the link to the survey resent to PABEA members.

ADJOURNMENT OF PABEA MEETING:

Roberta adjourned the meeting at 1:09 p.m.