

POLICY ADVISORY BOARD FOR ELDER AFFAIRS

February 2, 2018

MEETING MINUTES

Members Present: Colette Browne, James Cisler, Kipukai Kualii, Tony Lenzer, Joy Miyasaki, Adele Rugg, Suzie Schulberg, Marilyn Seely, Gary Simon, Scott Spallina, Beverly Jean Withington, Kathleen Wyatt, Sarah Yuan, Kathy Ishihara, Margaret Perkinson, Keith Ridley, David Rodriguez, Melina Sanchez

Members Absent: Linda Axtell-Thompson, John Tomoso, Barbara Yamashita, Tom Duran, Kanoe Margol

Others present: EOA Staff: Terri Byers, Caroline Cadirao, Jen Ching, John McDermott, Debbie Shimizu

Charlene Iboshi, Karl Kaneshiro (ERS), Kerry Komatsubara, Barbara Service, Kealoha Takahashi, Lori Tsuhako

The meeting was called to order by Gary Simon at 12:10 p.m.

ROLL CALL

Nineteen (19) members present.

INTRODUCTIONS

Everyone introduced themselves.

MINUTES

November retreat and board minutes, December minutes, and January minutes was approved.

DISCUSSION ISSUES

Chair's Report

- Board approved and awarded Tony Lenzer as Lifetime Honorary Kupuna.
- Gary, Sarah, Kathleen W., and Barbara S. met with Rep. Mizuno and talked mostly about the unlicensed care homes bill.

Sarah:

- Met with Representative Luke and talked about PABEA's tentative priorities.
 - o In support of EOA's programs but raised questions about KGC.
 - o For ADRC funding, legislators would keep it in special appropriations rather than add to the base budget so they can have more control over the performance.
 - o KC is especially important and the main program; funding for KC is competing with KGC.

For example, last year's funding for KC was reduced due to KGC.

Terri:

- EOA (Terri, Caroline, Lisa) met with Rep Luke.
 - o Gave KC and KGC handout (*see attached*).
 - o Cleared up misconceptions about KGC.
- Possibly have OIP present in July; will work with Terri.

PABEA Committees

Legislative

Sarah:

- Joint meeting with PPRC
- Board approved six legislative priority items: EOA Programs (KC, KGC, ADRC, HAP); Quality care and assurance concerning care homes—recommending Governor’s task force, Paid Family Leave
 - o EOA Programs (KC, ADRC, KGC, HAP)
 - KC bill – appropriates funding for \$4.1 million
 - KCG bill – appropriates funding for \$4 million
 - ADRC bill – appropriates funding for \$1.7 million
 - Evaluation report is being worked on; PABEA would like to see the report and update their data
 - Concerned about EAD’s system and capacity and would like to see EOA address the issues more regularly and keep PABEA up to date
 - HAP – \$550,000 bill was heard; \$605,000 bill was not heard
 - o Unlicensed care homes (HB1911)
 - Fully support quality care and assurance
 - Ask Governor to form a task force to discuss a more comprehensive solution addressing long term care quality and capacity issues
 - Resources needs to be allocated to the task force
 - Board to continue discussion at the next meeting
 - o Paid Family Leave
 - Support the principle but monitor the funding proposal

Keith:

- Gave overview of OCHA
 - o Medicare section
 - CMS support:
 - Hired a consultant to work with OCHA
 - Will meet this month and put together a “Co-Operational Plan” – allows OCHA to look at the entire Medicare workload, what resources are needed, and types of efficiencies to put into place i.e. IT, P&P, training manuals, etc.
 - o State Licensing section
 - Need management information system
 - Statement of work is being conducted by local company
 - Awaiting Governor’s signature to increase/establish licensing fees
 - o Medical Marijuana Dispensary section
- Oppose bill to consolidate surveyors

Plans and Projects Review

Marilyn:

- Bill to change EOA’s statue re: PABEA
- Terri will testify in support on Monday.

Recognition and Awards

Jim:

- 2018 OAM: Friday June 1 at Kahala Nui
- 2017 budget will be submitted for board approval at the next meeting.

Aging Network

Executive Office on Aging

Terri:

- Gave update on Kupuna Caregiver program (*see attached*).
- Since the start of the program, AAA received almost 1500 calls: EAD had 1070
- Assess recipients to see if they qualify for KCG or KC or Title III services
- MCOA: Two started receiving services
- KAEA and MCOA: Seven are authorized for services
- HCOA: 157 inquiries

Honolulu Elderly Affairs Division

- Nalani submitted her report via email (*see attached for EAD report.*)

Kauai Agency on Elderly Affairs

Kealoha:

- KCG: 27 inquired; 3 - eligible

Maui County Office on Aging

Lori:

- KCG: 9 participants; 2 receiving services

Kupuna Caucus

Gary:

- Terri will be presenting today.

Members Report

Peggy, UH:

- Requested extension on the Task Force report
- Chair stepped down and need to find a new chair

STATEMENTS FROM THE PUBLIC

None.

OLD BUSINESS

Debbie, No Wrong Door

- No report.

Public Awareness Campaign

- Nathan contact Terri on drafting narrative on the status and termination of PAC.

NEW BUSINESS

None.

ANNOUNCEMENTS

Next PABEA meeting is March 2.

ADJOURNMENT

The meeting was adjourned at 1:32 p.m.

Program	Kupuna Care Program	Kupuna Caregivers Program
Purpose	The Kupuna Care Program is Hawaii's home and community based elderly services program. A major focus of the program is to provide long-term services and supports allowing Hawaii's kupuna the opportunity to reside in their own home and to avoid the need for institutionalization.	The Kupuna Caregivers Program addresses the growing needs of working caregivers. The program assists qualified caregivers to obtain care for older adults while remaining in the workforce.
Intended group	Kupuna/Older Adult Program supports older adults, ages 60 and older who are unable to perform independently two (2) or more Activities of Daily Living (ADL) or Instrumental Activities of Daily Living (IADL).	Employed caregivers Qualified Caregiver is an individual who: <ul style="list-style-type: none"> • Provides care for a care recipient (older adult); and • Is employed at least thirty (30) hours per week by one or more employers. A Care Recipient must meet the eligibility requirements of Kupuna Care.
Goal	Older adults remain in their homes and avoid institutionalization - a less desired and more costly option.	Caregivers maintain employment and reduce their level of stress. Help family caregivers from taking leaves from work or leaving the workforce entirely, so the family caregiver won't have to sacrifice their financial future to care for a loved one. On the State economy level, the State receives tax benefits from continued employment. There will be reduced burden on federal programs; a reduction of Medicaid costs by keeping seniors off Medicaid will keep institutional costs down. In addition, family caregivers will improve their retirement security by staying in the workforce, reducing their own need for financial assistance in retirement. Improving the professional care workforce capacity by offering a new funding source.
Average Expenditures per year per person	In SFY2016, the average expenditures for a Kupuna Care client was \$1,739.00.	Act 102 allows a qualified caregiver support of up to \$70 a day. At five days a week, this would total \$18,200. At three days a week, this would total \$10,920. At one day a week, this would total \$3,640.
Care Recipients may qualify for both Kupuna Care and Kupuna Caregivers programs based on assessed need.		
Priority is given to applicants who meet the eligibility requirements and are in greatest need.		

Kupuna Caregivers Program Update

I. ELIGIBILITY

Qualified Caregivers must be employed at least 30 hours a week by one or more employers and provide care directly to a care recipient.

A Care Recipient is someone who:

- Is a citizen of the United States or a qualified alien;
- Is 60 years of age or older;
- Is not covered by any comparable government or private home and community-based care service, except kupuna care services;
- Does not reside in a long-term care facility; and
- Has impairments of at least:
 - Two activities of daily living; or
 - Two instrumental activities of daily living; or
 - One activity of daily living and one instrumental activity of daily living; or
 - Substantive cognitive impairment requiring substantial supervision.

Care Recipients may qualify for both Kupuna Care and Kupuna Caregivers programs based on assessed need.

II. ASSISTANCE

Qualified caregivers may receive up to \$70 per day in services (subject to the availability of funds and paid directly to contracted service providers, not the caregiver) to cover costs for adult day care, chore services, home-delivered meals, homemaker services, personal care, respite care, or transportation. To apply, contact the Aging and Disability Resource Center at 643-2372 (ADRC TTY Line: 643-0899).

III. STATUS

The Kupuna Caregivers Program was launched on December 13, 2017. EOA has established program guidelines and public information sheets, developed a caregiver's employment verification process, adopted a caregiver burden assessment tool to prioritize applicants and measure program effectiveness, and executed contracts with all four counties.

The ADRCs are reviewing and assessing applicants for eligibility and making priority determinations. Two applicants have begun receiving services and seven more have been authorized for service. We anticipate being able to serve between 50 and 135 persons statewide.

In this first program period, counties are focusing the new funding for adult day care services. Five new provider contracts for adult day care have been executed since enactment.

IV. BUDGET

Governor Ige's budget request includes \$600,000 for the Kupuna Caregivers Program.

Three funding bills have been introduced: SB2587/HB1912 (\$2 million) and SB2988 (\$4 million).

Summary of Calls

EAD logged **20,870 contacts**, of that 8,780 were incoming calls and 7,375 were outgoing calls, 3,171 were home visits, and 1167 were fax referrals. EAD logged **1070 calls** regarding the Kupuna Caregiver Program.

Data reflects the time period of July 1, 2017 – Present.

Email	Home Visit	Incoming	In-Office	Mail/Fax	Outgoing	Walk-In	Grand Total
328	3171	8780	4	1167	7375	45	20,870

Top 5 Call Topics

1. Home Delivered Meals (4121)
2. Transportation – Non-Medical (2800)
3. Transportation – Medical (1974)
4. Personal Care (1757)
5. Kupuna Caregiver Program (1070)

Summary of Service Delivery

EAD provided at least one registered service to **5,539 clients**

EAD provided at least one in-home service, main KC services, to **2,529 clients**.

Data reflects the time period of July 1, 2017 – December 31, 2017.

Service	Unit Type	Provider	Persons Served	Units Delivered	Total Expended Kupuna Care
Attendant Care	Hour	Hookele	41	554	\$15,102.04
		Waikiki Health	28	1,797	\$12,160.44
Personal Care	Hour	Hookele	41	914	\$26,944.72
		Kokua Kalihi Valley	10	735	\$36,456.00
		St. Francis Health Services	403	12,627	\$539,425.44
Homemaker	Hour	Franciscan Care	11	212.50	\$3,612.50
		Waikiki Health	26	1,288	\$35,960.96
Chore	Hour	Lanakila	2	22	\$1,980.00
Home Delivered Meals	Meal	Hawaii Meals on Wheels	129	7,178	\$74,655.50
		Keiki to Kupuna	73	8,480	\$73,182.40
		Lanakila Meals on Wheels	699	78,129	\$739,100.34
Transportation	One-way Trip	Catholic Charities Hawaii	633	14,795	\$369,875.00
		Kokua Kalihi Valley	58	2,046	\$49,574.58
TOTALS			2154	128,777.50	\$1,978,029.92

Timeliness of Service Delivery

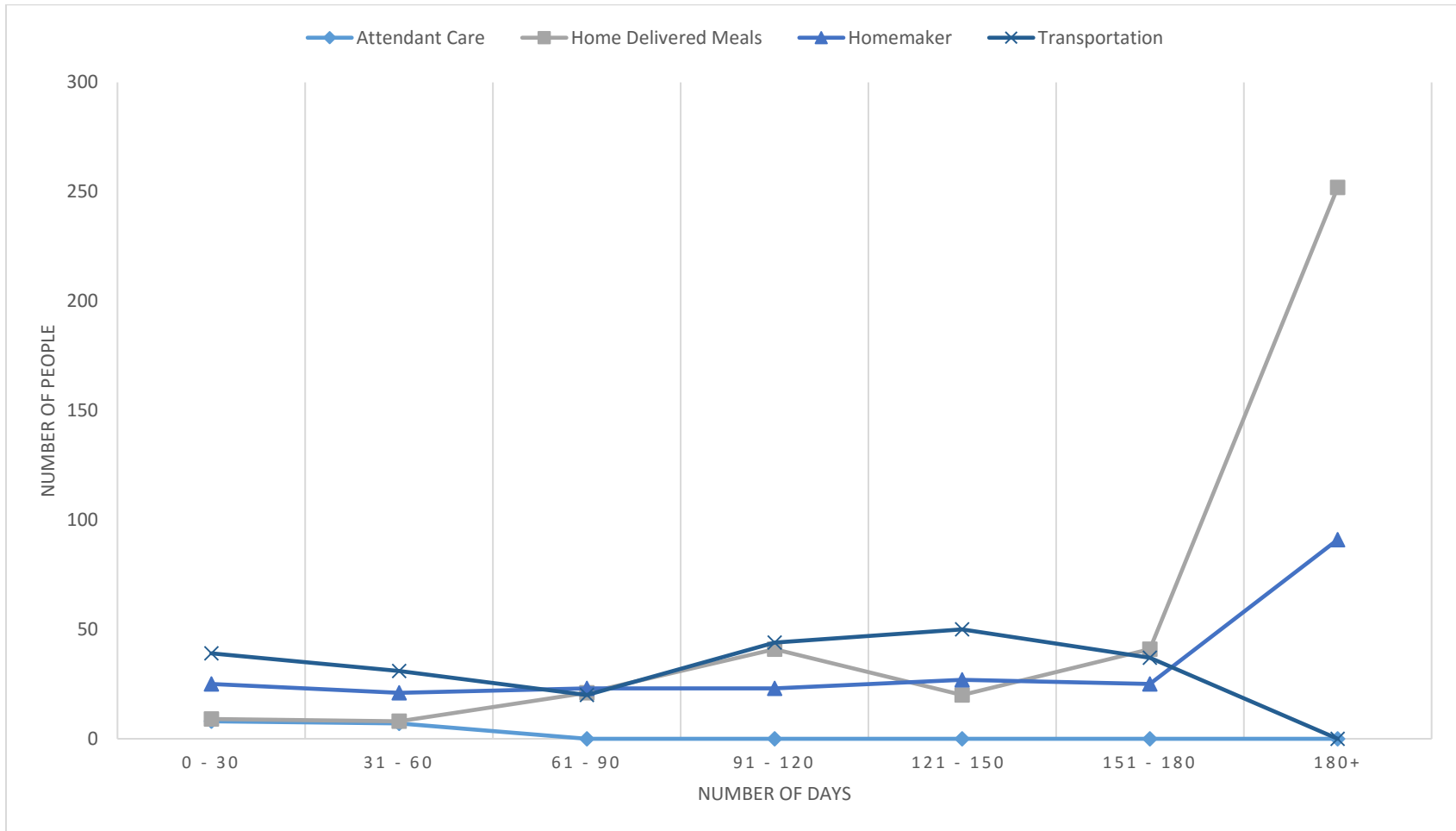
Agency	Workdays	Notes
EAD	10	Time from call to service authorization.
Service Providers	46	Time from referral to first day of service.

Waitlist

As of February 2, 2018,

Funding	Service	No. of People	Average Wait Time (Days)
Kupuna Care	Attendant Care	23	40
Kupuna Care	Home Delivered Meals	382	287
Kupuna Care	Homemaker	264	202
Kupuna Care	Transportation	265	105

HONOLULU COUNTY ELDERLY AFFAIRS DIVISION – PABEA MONTHLY REPORT



Kupuna Caregiver

Priority List Equivalent Value (PLEV) assessment for caregivers.

Priority List Equivalent Value (PLEV)											
	1	2	3	4	5	6	7	8	9	10	Total
Number of People	1	0	1	2	9	3	5	4	4	2	31
% of People Assessed	3%	0%	3%	6%	29%	10%	16%	13%	13%	6%	

Some Demographics of Caregivers Assessed

Does Caregiver Live with Care Recipient?			
	No	Yes	Total
Number of Caregivers	5	26	31
% of Assessed	16%	84%	

Relationship to Care Recipient					
	Daughter/ Daughter-in- Law	Son/ Son-in- Law	Wife	Other Relative	Total
Number of Caregivers	14	10	4	3	31
% of Assessed	45%	32%	13%	10%	

Gender of Caregiver			
	Female	Male	Total
Number of Caregivers	19	12	31
% of Assessed	61%	39%	