PRESENTATION:

Scott Seto of DHS/APS Maui and the Maui Elder Justice Team provided a presentation on proposed elder justice enhancements and elder justice awareness education.

CALL TO ORDER:

Linda Axtell-Thompson called the meeting to order at 12:00 noon. A quorum was established as nine members were present at the call to order. (This board requires eight members to be present in order to establish quorum.)


Others Present: Ex-officios: Denise Iseri-Matsubara, DLIR; Kathy Ishihara, DHS; Keith Ridley, DOH; and Melina Sanchez, DCCA.

EOA Staff and AAAs: Aaron Arakaki, Derrick Ariyoshi, Vicki Belluomini, Caroline Cadirao, Horace Farr, Josephine Lum, Lisa Nakao, Sharon Nobriga, Debra Shimizu and Cristina Valenzuela.

Guests: Charlene Iboshi, Kealii Lopez, Marilyn Seely, Scott Seto, and Jessica Wooley.

INTRODUCTION OF MEMBERS: The meeting attendees introduced themselves.

MINUTES: The minutes of the August 2, 2019, PABEA meeting were approved.

CHAIR’S REPORT:

The September 6, 2019 PABEA Onboarding/Planning meeting notes were reviewed. Attendees are requested to view the Sunshine Law training videos and complete the quiz.
EGISLATIVE COMMITTEE:

Gary reported that a quorum was not present for the legislative committee meeting. Scott Seto provided a presentation on proposed elder justice enhancements and elder justice awareness education. Discussion and approval of legislative priorities is deferred until the November committee meeting and will be presented to PABEA at its November meeting.

PLANS AND PROJECTS REVIEW COMMITTEE:

The PABEA bylaws are being reviewed for possible amending. Proposed amendments will be presented to PABEA at its November meeting.

RECOGNITION AND AWARDS COMMITTEE:

The committee did not meet today.

EXECUTIVE OFFICE ON AGING:

• **Administration**
  o Awaiting word of OAA reauthorization. On September 16, 2019, House Education & Labor Committee introduced H.R. 4334, Dignity in Aging Act of 2019, to authorize OAA for five more years. The bill proposes significant increases in authorized funding levels and several important technical revisions and program changes. Specifically, change to Section 202 would raise minimum funding level for state administrative expenses from current $500,000 to $750,000.
  o ABLE Account – EOA is working with Developmental Disabilities Council and Budget and Finance (B&F) to establish Hawaii’s ABLE Accounts, bank accounts that allow people with special needs to save money without jeopardizing their disability benefits. Act 206, signed into law by Governor Ige in 2015, provides Director of Finance shall establish, implement and administer the Hawaii Able Saving program.

• **Personnel**
  o EOA filled two vacancies within Grants Management. Aaron Arakaki was promoted from Program Specialist V to Program Specialist VI overseeing Grants Management on September 20, 2019. Chris Tu’s exempt position as ADRC Specialist ended on September 27, 2019, and he was hired into Grants Management on September 30, 2019.
  o EOA still has two vacancies in Grants Management – Program Specialist V and Program Specialist IV for the Participant Directed/Veterans Directed Care program.
  o EOA is working with HR to establish the Oahu LTC Ombudsman program position.
• EOA is working to fill vacancies within SHIP and SMP with permanent staff. Currently, a position in SHIP is filled with an 89 day hire and a position in SMP is filled with a staffing agency.

• Program Highlights
  o SHIP- State Health Insurance Assistance Program open enrollment to change your Medicare health or prescription drug coverage for 2020 is October 15, 2019, thru December 7, 2019. Staff and counselors are busy preparing for open enrollment. If you need more information, contact www.hawaiiship.org or Oahu 586-7299 or neighbor islands 1-888-875-9229.
  o Public Awareness Campaign. EOA met with Nathan Hokama to discuss final evaluation of the LTC awareness campaign and final report to the state legislature. Market Trends Pacific will conduct feedback surveys and data analysis over the next two months in preparation for the final report. The draft report will be presented to PABEA at its December meeting.
  o Policy, Planning, Evaluation and Communication is working with EOA staff to prepare for the annual report to the state legislature. In addition, EOA will develop a plan for the Kupuna Caregiver Program (KCGP).

• EOA’s Aging Conference- State Capitol Conference on Aging
  o Purpose is to showcase the EOA, direct service programs, and Aging Network. Room at the Capitol is reserved from 9 to Noon on January 9, 2020.

CITY AND COUNTY OF HONOLULU ELDERLY AFFAIRS DIVISION:

EAD staffing is lean.
The EAD Chief Planner is leaving to join HMSA.
Case management positions and the RSVP position are vacant. Hiring links will be sent to EOA and PABEA.
The Honolulu Committee on Aging met on September 27 at Kapalama Hale. HCOA will request expanded membership, including membership for a PABEA member.
Senior Handbooks were distributed at the Young at Heart Expo.
Two AmeriCorps Vista Volunteers will be on board in December.
The Four Year Area Plan has been signed by the Mayor.

HAWAII COUNTY OFFICE ON AGING:

Horace thanked EOA for its support during its transition in the absence of a permanent director. Horace meets with Will Okabe daily. Vacant positions include the ADRC manager. Two planners are out and one planner is in and out. Three service contracts are unexecuted, but services continue.

KAUAI AGENCY OF ELDERLY AFFAIRS:

The Kauai services report was distributed to PABEA by email. A new Dementia Friends group has been established in Kilauea.
MAUI COUNTY OFFICE ON AGING:

Vicki and Sharon distributed the Maui Services report.  
MCOA celebrated the 7th anniversary of EnhancedFitness.  
The area plan has been signed by the Mayor.  
The caregiver fair will be held on November 22.  
Position vacancies continue, but a reorganization will be proposed.  
Vicki and Sharon thanked Charlene for her help with completing the grant to support the prevention of elder abuse.

OTHER:

Debbie Shimizu distributed the new dementia booklet.  
Barbara Yamashita is the Oahu PABEA lead with Olelo.  John Tomoso is the Maui PABEA lead with Olelo.  John McDermott is the EOA lead with Olelo.

OLD BUSINESS:

Committee list will be distributed to PABEA members and committee members for review by November 1, 2019.  
Beverly Gotelli requests to serve on the Legislative Committee.  
John Tomoso requests to serve on the RAC committee.  
Caroline is working with Nathan Hokama to finalize the LTC Awareness Project.

ANNOUNCEMENTS:  Next PABEA Meeting: November 1, 11:30 a.m., EOA

ADJOURNMENT:  Linda adjourned the meeting at 1:20 p.m.
**Hawai‘i Statutes: Inconsistencies Reg Age Definition of Elder**

**Varied Definition of “Elder Person”**-

A. **Honolulu Prosecutor’s Office Elder Justice Unit** - prosecute all felony crimes involving victims who are **60yrs or older**

B. **For Financial Institutions in Hawai‘i** -

   HRS Section 412:3-114.5 requires financial institutions to file a report of financial abuse/exploitation of **elders 62 years and older** to their respective County Adult Protective Services and County Police Department.

   For the purpose of this section “Elder” means a person who is **sixty-two years of age or older**

C. **For APS vulnerable adult abuse** –

   A **vulnerable adult** is someone who is **18 years or older**, who because of a mental, developmental, or physical impairment is unable to 1) communicate or make responsible decisions to manage one’s own care or resources, 2) carry out or arrange for essential activities of daily living, or 3) protect oneself from abuse

D. **Incompetent person statute** –

   HRS 709-905 [1] A person commits the offense of endangering the welfare of an incompetent person if he knowingly acts in a manner likely to be injurious to the physical and mental welfare of a person who is unable to take care of himself because of physical or mental disease, disorder, or defect. [2] Endangering the welfare of an incompetent person is a misdemeanor.

**Penalty Enhancements** -

A. **HRS 708 Section 2 Financial exploitation of an elder**; caregiver.

   (1) A caregiver commits the offense of financial exploitation of an elder if the caregiver knowingly and intentionally exploits the elder; provided that the total value of the money or property taken or used exceeds the amount of ____

   (2) Financial exploitation of an elder is a class ___ felony

   (3) For the purpose of this section...

   “Elder” means a person who is sixty-two years or older

B. **HRS Section 706-660.2** Mandates harsher penalties for crimes committed against children 8 or younger; **a person 60 years or older**; **or someone who is blind, parapalegic, or quadrapalegic—essentially those deemed less able to protect themselves**. The law pertains to “someone who in the course of committing or attempting to commit a felony causes the death or inflicts serious or “substantial bodily injury” on such “victims” and if “such disability is known or reasonably should be known to the defendant”. 
C. HRS 708 Section 2 Unauthorized entry in a dwelling in the first degree.

(1) A person commits the offense of unauthorized entry in a dwelling in the first degree if the person intentionally or knowingly enters unlawfully into a dwelling and another person, was at the time of the entry, lawfully present in the dwelling who,

   a) Was sixty-two years or older,

   b) Was an incapacitated person, or

   c) Had a developmental disability

D. 2009 Hawai‘i Code Volume 10 Title 25 Chapter 444.10 Contractors. Enhanced Penalties When Elderly Persons are Targeted. If any persons is found to violate section 444-9 and the violence is committed against elderly persons, in addition to any other penalties set forth or imposed, the court may impose a fine of up to $10,000, or imprisonment of up to one year, or both. As used in this section, “elderly persons” means a person who is sixty-five years of age or older.
September 2019 Executive Report
Submitted by Kealoha Takahashi

Vision
The people of Kaua`i will live well and age well.

Mission Statement
The Kauai Agency on Elderly Affairs, as the designated lead County agency, plans, implements, supports and advocates for the well-being of Kauai’s older adults; and serves as a one stop source of information on long term care support options and services for all residents.

Vision Statements
- Kauai’s older adults will live independently at home or in the community with dignity and respect.
- Kauai’s family caregivers receive adequate support to care for their older adults.
- Kauai’s older adults, persons with disabilities and family caregivers will make informed choices and have streamlined access to long term care support.

Goals:

1. Maximize opportunities for older adults to age well, remain active and enjoy quality lives while engaging in their communities.

RSVP
- Provided lay leaders, Deborah Kaleohano and Winnie Tamura-Lis for Diabetes Self-Management Program workshops.

Better Choices, Better Health
- Diabetes Self-Management Program workshops 13 participants completed at Kekaha Senior Center and 11 participants completed at Kilauea Senior Center.
• Kekaha participant wrote the following:
  “Aloha to the developers,
  “Thank you for a well organize thought out 6 sessions you have provided me
  and the seniors. Kealoha and Debbie from Agency on Elderly Affair did a
  fantastic job on every session. I believe with what you have taught me is that
  if every week, I can keep track of my action plan, I will be healthier and
  more energize to give back to my family and community. I just had blood
  work done and all my results when down and better overall. I recommend this
  workshop to all the centers and other groups out there. The two hours
  session was very informative and not boring. Good job developers.”

EnhanceFitness
• Ongoing recruiting instructor for Waimea site.

2. **Forge partnerships and alliances that will give impetus to meeting Hawaii’s greatest challenges of the aging population.**

Dementia Friendly Community
• Seniors from Kilauea Senior Centers are the newest group to join the Dementia Friendly
  Community thanks to Champions, Laine Carvalho and Laurie-Jean Martin.
Creating a Dementia Friendly Kaua‘i – workshops scheduled in October at GATHER Credit Union at Eleele, Waimea and Lihue branches.

3. **Strengthen the statewide ADRC System for persons with disabilities, older adults, and their families.**

   ADRC (Aging and Disability Resource Center)/NWD (No Wrong Door)
   - Celia Melchor-Questin, Emily Medeiros, El Doi and Kealoha attended ADRC Operations Workgroup meeting on Oahu September 26, 2019.
   - Website Re-Design Team (Lillian, Lainee, Kealoha)

   **Options Counseling/Person-Centered Planning**
   - No Wrong Door Training on Kauai by Hilopa’a on September 17th

   **Agency Call Summary Report**
   Report Federal Fiscal Year period from July 1, 2019 to September 27, 2019
   - Total Calls: 1,231
   - Top 5 Topic Categories discussed:
     - Nutrition
     - Health and Wellness
     - Home and Community Based Services
     - Health Insurance
     - Transportation

4. **Enable older adults to live in their communities through the availability of and access to high quality long-term services and supports, including supports for their families and caregivers.**

   **Outreach/Access to Services**
   - County of Kauai Health and Wellness Fair-September 6
   - Kekaha Senior Center-September 10
   - Waimea Senior Center-September 12
   - Elder Law Fair at Kauai War Memorial Convention Hall- September 13
   - Haena Foodbank at Colony Resort- September 27 (coordinated with SHIP/Legal Aid Society of Hawaii/Flu Shots)

   **Vendor Pool**
   - Home Delivered Meals received two bids from Kauai Economic Opportunity, Inc. and Mom’s Meals, a PurFoods Company.

   **Educational Opportunities/Caregiver Training**
   - No report

   **Kupuna Caregiver Program**
   - For the period ending August 31, 2019; provided services to nine caregivers; currently serving six; expended $101,780.00 for a total of 1,454 days.

5. **Optimize the health, safety and independence of Hawaii’s older adults.**

   **Emergency Safe Havens (Emergency Shelters)**
   - No report

   **Emergency Disaster Plans**
   - **Collapsible Water Jug Project:**
     Partnership with Department of Water in distributing Collapsible Water Jugs from HI-EMA for vulnerable elderly living alone addressing the need to have 14 days of supplies. Each elder will be able to receive three water jugs (2.5 gallons) or about seven days of water.
Home Modification (Fall Prevention Initiative with Fire & AMR)
• 500 individuals served (404 homes)

Administrative:
• Met with Kauai Economic Opportunity, Inc regarding new contract to start October 1, 2019.
• Monitored Kekaha Congregate Meal Site on August 27, 2019.
• Celia Melchor-Questin and Lillian attended CareForum 2019 – WellSky User Conference from September 9-11, 2019 in Kansas City, Missouri.
• Attended Mayor’s Economic Summit on September 20, 2019.
• Completed client satisfaction surveys for Personal Care clients and received 23 out of 47. Survey results are attached.

Training:
• September 13, 2019 - Elder Law Fair, Legal Aid Society of Hawaii, Estate Planning/Right to Die Law, Nancy Budd, Atty.; Internet/Phone Scams/Senior Medicare Patrol, Kaua’I Police Dept., Senior Medicare Patrol
• September 16, 2019 - Connecting with Your Community-Strategies for Serving Hawaii’s Multilingual Population, Wendy Lau-Ozawa, JD; Anna Paula Noguez Mercado, ITAC Coordinator,
• Census Outreach workshop hosted by special guest Christine Chen, Executive Director of Asian and Pacific Island American Vote (APIAVote) from Washington D.C. Christine is working with the Council of Native Hawaiian Advancement to conduct a series of free census trainings with all of the counties. These series of trainings are part of the Norman Y Mineta Leadership Institute where APIAVote has organized a tour of at least 30 cities nationwide. An interactive program that will cover the following areas:
  o Be introduced to the 2020 Census and Lessons Learned from 2010
  o Learn the gaps between the 2010 and 2020 Census
  o Become an expert and learn how to answer frequently asked questions and address specific scenarios faced by your community
  o Learn how to talk strategically about the Census and its impact in your area or on your community

Personnel: No report

Media: No report
Summary of Contacts
The Maui County Office on Aging logged 1,039 unduplicated calls in the reporting period.

<table>
<thead>
<tr>
<th>Top 10 Call Topics</th>
<th>Number of Calls</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home Delivered Meals</td>
<td>278</td>
</tr>
<tr>
<td>Status Update</td>
<td>202</td>
</tr>
<tr>
<td>Homemaker</td>
<td>116</td>
</tr>
<tr>
<td>Assisted Transportation (KC Transportation)</td>
<td>115</td>
</tr>
<tr>
<td>Adult Day Care</td>
<td>83</td>
</tr>
<tr>
<td>Caregiver Support / Respite</td>
<td>78</td>
</tr>
<tr>
<td>AAA Initial Intake</td>
<td>73</td>
</tr>
<tr>
<td>Personal Care</td>
<td>72</td>
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<tr>
<td>Options Counseling</td>
<td>54</td>
</tr>
<tr>
<td>Transportation - Non-Medical</td>
<td>39</td>
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<table>
<thead>
<tr>
<th>Call Type</th>
<th>Number of Calls</th>
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<tbody>
<tr>
<td>Outgoing To</td>
<td>473</td>
</tr>
<tr>
<td>Incoming</td>
<td>354</td>
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<tr>
<td>Home Visit</td>
<td>109</td>
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<tr>
<td>Email</td>
<td>55</td>
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<tr>
<td>Walk-In</td>
<td>32</td>
</tr>
<tr>
<td>In-Office/Appointment</td>
<td>13</td>
</tr>
<tr>
<td>Mail/Fax</td>
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</tbody>
</table>

Total number of unduplicated callers: 625

Comparison of Total Number of Unduplicated Calls (August 2018 vs. August 2019)
<table>
<thead>
<tr>
<th>Service</th>
<th>Consumers</th>
<th>Consumer Groups</th>
<th>Units Delivered</th>
</tr>
</thead>
<tbody>
<tr>
<td>01S Personal Care (Authorized)</td>
<td>122</td>
<td>0</td>
<td>1,375</td>
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<tr>
<td>02S Homemaker (Authorized)</td>
<td>278</td>
<td>0</td>
<td>852</td>
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<tr>
<td>03S Chore (Authorized)</td>
<td>24</td>
<td>0</td>
<td>36</td>
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<tr>
<td>04S Home Delivered Meals - Volunteers</td>
<td>19</td>
<td>0</td>
<td>45</td>
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<tr>
<td>04S Home Delivered Meals (Authorized)</td>
<td>615</td>
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<td>11,586</td>
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<td>04S Home Delivered Meals-5xwk (Authorized)</td>
<td>2</td>
<td>0</td>
<td>30</td>
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<tr>
<td>04S Home Delivered Meals-7xwk (Authorized)</td>
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<td>04S Home Delivered Meals-Special 7xwk (Authorized)</td>
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<td>05S Adult Day Care (Authorized)</td>
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<td>07S Congregate Meals</td>
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<td>09S Assisted Transportation (Authorized)</td>
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<td>10S Transportation (Authorized)</td>
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<td>597</td>
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<td>13S Information and Assistance</td>
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<td>14S Outreach</td>
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<td>FCG Counseling</td>
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<td>17</td>
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<tr>
<td>FCG Respite - Sundowners</td>
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<td>8</td>
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<tr>
<td>FCG Respite Adult Day Care (Authorized)</td>
<td>58</td>
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<td>1,064</td>
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<tr>
<td>FCG Respite In-Home (Authorized)</td>
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<td>531</td>
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<tr>
<td>FCG Supplemental Service - Legal Assistance</td>
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<td>12</td>
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<tr>
<td>FCG Support Groups</td>
<td>17</td>
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<tr>
<td>FCG Training</td>
<td>31</td>
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<td>31</td>
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<tr>
<td>Kupuna Caregiver Adult Day Care (Authorized)</td>
<td>14</td>
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<td>2,000</td>
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<tr>
<td>Kupuna Caregiver In-Home Respite (Authorized)</td>
<td>1</td>
<td>0</td>
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</table>

**Grand Total:** 1,860 435 33,488

* Consumer counts are distinct over group totals. Grand Total represents the distinct count of consumers served.
**Consumer Groups track data for consumers who have something in common, such as training, a bus trip, or an event.