

POLICY ADVISORY BOARD FOR ELDER AFFAIRS

November 6, 2020

ZOOM ONLINE MEETING MINUTES

CALL TO ORDER:

Linda Axtell-Thompson called the meeting to order at 11:35 a.m.

Linda thanked Gary for chairing the last two PABEA meetings. She also thanked EOA for flowers sent to her in memory of her father. Recent experiences with her parents have amplified and intensified her appreciation of the work of PABEA and EOA.

PRESENTATION: Dina Yoshimi, Ph.D., Director, Hawaii Language Roadmap Initiative.

The Hawaii Language Roadmap Initiative promotes the development of a multilingual workforce for Hawaii in order to respond to demands of its increasingly diverse population.

In May of 2013, the Hawaii Language Roadmap Initiative Summit was held. It brought together stakeholders to assess the state's language needs and to create sustainable and applicable solutions designed to meet those needs.

In September of 2013, the Hawaii Language Roadmap Initiative was launched. The Hawaii Language Roadmap guides the Initiative's efforts to create policies and effect actions that promote the creation of a competitive multilingual workforce for the state.

The Initiative has a program for high school and college students to reach out to Kupuna. In 2019, the program received more than 350 applications. The applicants' skills are valuable for all components of society, including kupuna. The program includes the Kupuna Video Chat Project, an opportunity for students to use their language skills and for kupuna to receive socialization. Students must speak the language requested by the kupuna. Access to technology might be an obstacle, but phone chats are acceptable.

The Hawaii State Department of Education awards Seals of Biliteracy to graduating students who demonstrate a high proficiency in both of the state's two official languages (English and Hawaiian) or either of the state's two official languages and at least one additional language. The awards support students' multilingual aspirations in alignment with the DOE's 2030 Promise Plan.

Dina asks if PABEA know anyone that might be interested in the Initiative and its programs to contact her via email at roadmap@hawaii.edu.

Two schools on Hawaii Island (one charter school and Kealakehe High School) are interested in participating in the program. The Initiative has been in contact with a high school on Maui.

Linda suggests confidentiality and privacy training and abuse and neglect training for the students.

Dina will send updates to Josephine.

ROLL CALL:

The roll was called at 12:10 p.m.

Members Present: Linda Axtell-Thompson, Colette Browne, Beverly Gotelli, Joy Miyasaki, Roberta Wong Murray, Shelly Ogata, Suzie Schulberg, Marilyn Seely, Barbara Service, Gary Simon, Kathy Wyatt, Barbara Yamashita, and Sarah Yuan.

(A quorum was established as thirteen members were present at roll call. This board requires eight members to be present in order to establish quorum.)

Others Present: Ex-officio: Kathy Ishihara, DHS; David Rodriguez, DOT.

EOA Staff and AAAs: Aaron Arakaki, Derrick Ariyoshi, Caroline Cadirao, Horace Farr, Josephine Lum, Lisa Nakao, Debbie Shimizu, Deborah Stone-Walls, Kealoha Takahashi, and Cristina Valenzuela.

Guests: Whitney Kim, Rick Tabor, Audrey Suga-Nakagawa, Director of Advocacy for AARP Hawaii, and Dina Yoshimi, Director of the Hawaii Language Roadmap Initiative, UH Manoa.

Rick is officially with Generations Magazine as its Community Development Director. He invites posts for Generations Magazine's calendar. Email Rick at rick@generations808.com.

APPROVAL OF MEETING MINUTES:

The minutes of the October 2, 2020, Zoom online PABEA meeting were approved as circulated.

CHAIR'S REPORT:

Linda has no items to report

LEGISLATIVE COMMITTEE:

Sarah reported that Legislative Committee met on Thursday, November 5, 2020.

EOA's requests submitted for inclusion in the Governor's legislative package and Legislative Committee (LC) discussion are outlined below:

- Alzheimer's Disease and Related Dementias (ADRD) Coordinator Position. Salary of \$59,616 for ADRD position appropriated (recurring in EOA budget), but no 1.0 FTE language to establish the position in EOA. Request for 1.0 FTE language was submitted.
- Kupuna Caregiver Program – program changes. A draft proposal to amend language to allow for flexibility in the coordination of services and with the work eligibility requirement during a state of emergency was submitted. Request for \$1.5 million funding was removed. LC discussion: Need maximum flexibility for the program during state of emergency to prioritize caregivers who are economically struggling the most. Including

data from EOA is important. Request \$1.5 million funding through the Kupuna Caucus package.

- Aging & Disability Resource Center (ADRC) and Kupuna Care Programs. Both the ADRC and the Kupuna Care Programs' budgets are in EOA's base budget. LC discussion: The reduction in the State budget will affect these programs, but the extent of this impact is currently unknown. EOA has submitted estimated impacts of various levels of the budget to the Governor's administration.

Other PABEA priorities from the 2020 session and Legislative Committee (LC) discussion are outlined below:

- Long Term Care Ombudsman Program (funding to establish six full-time positions) (SB2337/HB1872). LC discussion: The State has implemented a hiring freeze. Asking for positions is extremely difficult. Asking for funds also is challenging. Currently, the program has a few service contracts (part-time) for some neighbor island areas. The Program is expected to have one additional staff member on Oahu soon.
- Healthy Aging Partnership (SB2335 / HB1866). LC discussion: HAP received \$550,000 for FY2020, but no funding was appropriated for FY2021. Inconsistent funding has caused significant setbacks for these evidence-based and highly effective health-promotion programs.
- Hearing Aids (SB2583). Requires health insurance policies and contracts issued after 12/31/2021 to provide coverage for the cost of hearing aids at a minimum of \$1,500 per hearing aid for each hearing-impaired ear every thirty-six months in their base plan. LC discussion: Should keep this on our priority list, even in this difficult time.
- Enhanced Criminal Penalties for Crimes Against Seniors (age definition lowered to 60 years of age) (SB2334/HB1874 and HB1874). Referred to the Judiciary Committee. Judiciary Chair, Senator Karl Rhoads, had concerns over the bill. Suggestion: Speak with Senator Rosalyn Baker and Senator Karl Rhoads to further discuss last year's bill.
- Kupuna Caregiver's Program. Appropriation request for \$1.5 million.

EOA is exploring expanding the existing contracts for LTC Ombudsman services.

Rick Zoom chatted, *"If you know anyone living below the poverty level needing hearing aids, I'm chair of the Rotary's 'Gift of Sound' committee. We're teaming with Miracle Ear's Foundation to help folks get 'free' hearing aids. There's a \$150 application fee we'll cover. Just an FYI. Let me know if you'd like more information."*

Linda commented that hearing loss is a risk factor for dementia.

Sarah asks that today's attendees contact her if they have further comments or questions.

Shelley commented that food security and kupuna care remain priorities for the Big Island.

Audrey Zoom chatted, *"Just wanted to share that LTC ombudsman (John) brought to AARP's attention about the care homes' need for PPE and more guidance on COVID protocols. We*

advocated for them to the Governor, DOH and finally made sure that they were included in the \$61 million for PPE. We have a private community workgroup which includes John on developing protocols specifically for the care homes. Almost done. JABSOM just got funds for ECHO training for the care homes and we requested that HIEMA (General Hara) provide COVID preventive measure for the care homes yesterday.”

PLANS AND PROJECTS REVIEW COMMITTEE

Shelly reported that the committee continues its work on the PABEA by-laws. The committee will develop a position statement. Shelly welcomes those who wish to join the committee.

RECOGNITION AND AWARDS COMMITTEE

Kathy Wyatt will begin planning a virtual Older Americans Month event.

EXECUTIVE OFFICE ON AGING:

EOA participates in the twice a month ACL call. Issues addressed and discussed on the call include, but are not limited to, COVID-19 funding, infections, and aging offices operations.

Caroline and EOA are working on preparing for legislative session.

EOA is also working on the implementation of a new time and attendance system requiring extensive training. The system launches on December 1, 2020.

Except administrative staff, all program staff continue teleworking.

Open enrollment for Medicare continues until December 7, 2020. For assistance with Medicare enrollment, call the EOA SHIP hotline at 586-7299.

EOA is embarking on a 2020 training series for AAA staff. Subjects include, but are not limited to, training on ADRCs, effective planning, report writing, program management, and how to build effective partnerships. Some of the training sessions are facilitated by Michael Cheang.

Caroline is working closely with John McDermott on detailed policies and procedures to protect LTC residents and on resuming visits by John to LTC facilities. The LTC Ombudsman Volunteer Program has been revamped.

COVID-19 Vaccination. Linda reported that vaccinations need to be carefully vetted for seniors. Gary reported that he attended the Department of Health HDOH COVID-19 Vaccination Planning Overview. Two of the plan components include Vaccine Prioritization and Vaccine Communications. Procedures and protocols will be applied uniformly statewide.

Marilyn Seely reported that she has been unable to contact Marilyn Lee. Francine Wai currently is caregiving for a family member and might consider applying to be a PABEA member in the future.

CITY AND COUNTY OF HONOLULU ELDERLY AFFAIRS DIVISION:

Attached is Derrick's report.

Derrick reported that EAD continues to work on food security. Normally, EAD provides 14,000 meals per month. EAD now provides an additional 38,000 meals. With \$3 million of City and County of Honolulu COVID-19 relief funds for Expanded Meal Service PLUS to support meal food (delivery), and wraparound social and health services plus, EAD provides a further 15,000 meals per month. In total, EAD is providing 67,000 meals per month.

The Kupuna Food Security Coalition is working on an action report which will be released after the New Year. The report will provide a road map for future emergencies and disasters.

With the work and support of Pam Witty-Oakland, Director of the City and County of Honolulu Department of Community Services, and Christy Nishita, a City Council resolution was introduced and approved yesterday which adds a Grants in Aid priority area for proposals that align with the vision and goals of the Mayor's Age-Friendly Honolulu initiative. Implementation begins with FY 2023 funds.

Kimberly Itagaki, Retired and Senior Volunteer Program (RSVP) Director, and Christy, are developing virtual opportunities for RSVP volunteers.

COUNTY OF HAWAII OFFICE OF AGING:

Horace thanked EOA and Caroline for the 2020 training series. The series has been beneficial for new staff. In 2021, HCOA will work with APS to perform staff training. Hawaii Island will be transitioning to a new county administration in the next month.

Widespread COVID-19 testing continues on the Big Island. One of the employees of the providers has received a positive test result for COVID-19. One client also has received a positive test result. HCOA is at maximum capacity with provider services. If a provider needs to close temporarily for a COVID-19 infection, services will be stressed. Also, some clients are reluctant to receive services due to COVID-19.

KAUAI AGENCY OF ELDERLY AFFAIRS:

Kealoha's report is attached.

Not all congregate meal participants are receiving meals. Restaurant vouchers at \$10 per voucher have been approved by the County. AEA currently is working with one restaurant to accept the vouchers. The goal is to provide vouchers to 100 qualifying participants. The program will begin in December. AEA is seeking additional restaurants in various areas of Kauai to participate in the program.

MAUI COUNTY OFFICE ON AGING:

Deborah Stone-Walls reported that MCOA continues to perform wellness checks with registered participants as well as with Enhance@Fitness participants at the rate of 330 calls per month, which is approximately one call every three months to a participant. Some are experiencing loneliness.

Enhance@Fitness videos are televised regularly and are posted on the Maui ADRC and on YouTube. Evaluations indicate that the videos are well received by viewers. DVDs have been requested from MCOA.

Two-thirds of the staff work in the office. One third of the staff work remotely. One staff member is working from the mainland.

MCOA has four vacancies.

The Senior Fair was held on Zoom, Facebook Live, and Akaku two weeks ago and was successful. Four drive through swag bag events followed the Senior Fair. Swag bags will be delivered to Hana, Molokai, and Lanai.

MCOA has been distributing no-touch devices to open doors.

MCOA is receiving 50 to 70 calls per day for new applicants for the food truck voucher program. MCOA is considering providing 10 vouchers per month for approved participants. 78% of the participants are low income or in poverty.

The number of calls for services continues to outpace last year. Calls this past September are 60% greater than September 2019.

1,600 seniors are receiving meal services. 62 are receiving adult day care services, 23 are receiving adult day care via the respite program, and 12 to 13 are receiving Kupuna Caregiver services.

The focus for MCOA continues to be food security. On Lanai, thirty families with seniors were impacted by the COVID-19 outbreak and needed food.

Service providers have found 3 deceased clients at their homes.

DEPARTMENT OF TRANSPORTATION:

David announced that the Governor's Proclamation Fourteen allows applications for state civil identifications to be submitted remotely. 78,000 applications are currently backlogged. For procedures for renewing drivers' licenses, contact your County's DMV.

In alignment with the DOT's efforts for enhanced economic prosperity, Hawaii reopened to Japanese visitors today through the state's pre-travel testing program. Travelers from Japan will now be able to forego a two-week quarantine if they provide proof of a negative COVID-19 test taken with a trusted testing provider no more than 72 hours before departure. Before today, the program had only been available to travelers from the mainland U.S.

The DOT's Wellness Program includes suicide prevention. The Department has had minimal COVID-19 infections.

OLD BUSINESS:

Marilyn spoke earlier in this meeting of possible candidates for PABEA.

NEW BUSINESS:

Kathy announced:

- The Fourth Annual HPGS Scholarship Fundraiser honoring Cullen Hayashida with emcee Frank De Lima; Friday, November 6, 2020, 5:30 p.m. Go to www.hpgs.org.
- The Annual Hawaii Family Caregiver Coalition Members and Friends Meeting, November 10, 2020, 10:00 -11:00 a.m.; Speakers: Dr. Lois Ricci, Consultant with the Rosalynn Carter Institute for Caregiving; and, Karen Lindsey Marshall, J.D., Director of Advocacy and Engagement, National Alliance for Caregiving. To register, email Kathy Wyatt at kwyatt01@aol.com.

ANNOUNCEMENTS

- Next monthly PABEA meeting: Friday, December 4, 2020, 11:30 a.m., via Zoom.
- Legislative Kupuna Caucus, November 6, 2:00 – 3:00 p.m., via Zoom: <https://zoom.us/j/92257264863>; Meeting ID: 922 5726 4863. Agenda includes EOA's update on tentative Administrative FY 2021 budget requests for kupuna programs.
- Fourth Annual HPGS Scholarship Fundraiser honoring Cullen Hayashida and emceed by Frank De Lima, Friday, November 6, 2020, 5:30 p.m. Go to www.hpgs.org.
- Annual Hawaii Family Caregiver Coalition Members and Friends Meeting, November 10, 2010, 10:00 a.m. to 11:00 a.m.; Speakers: Dr. Lois Ricci, Consultant with the Rosalynn Carter Institute for Caregiving; and, Karen Lindsey Marshall, J. D., Director of Advocacy and Engagement, National Alliance for Caregiving. To register, email Kathy Wyatt at kwyatt01@aol.com.
- RAISE Family Caregiving Advisory Council Upcoming Virtual Full Council Meeting, November 18, 2020, from 12:30 - 4:30 p.m. ET. Go to: <https://acl.gov/programs/support-caregivers/raise-family-caregiving-advisory-council>.
- Virtual Memory Café, 3rd Wednesday of each month beginning November 18, 6:30 – 7:30 p.m. Co-facilitated by Uyanga Batzogs (Doctoral Student) and Heather Chun, MSW, from the Hawaii Alzheimer's Disease Initiative (HADI). RSVP at <http://tiny.cc/memorycafe>. WHAT IS A MEMORY CAFE? A memory cafe is a welcoming place for people with memory loss or dementia and for their family and friends. Cafes are a place to talk with others who understand what you are going through, to enjoy other's company, and to explore something new. Caregivers can attend alone or with their loved one with memory loss or dementia.
- Dementia in the Family: Care Options and Resources free virtual workshops. 1 - 1.5 hours each held on Zoom beginning at 9:00 a.m.
 - November 7, Dr. Poki'i Balaz, "Dealing with Dementia During the Holidays"
 - November 14, Cynthia Arnold, "Decluttering for the Holidays"
 - November 21, Derrick Ariyoshi and Joel Nakamura, Honolulu City and County Elderly Affairs Division, "Resources and Programs Supporting Kupuna and Caregivers"
 - November 28, Rick Tabor, "A Holiday Survival Kit: A Reality Check on Mindfulness"

To register, go to www.halehauolihiawaii.org and click on Events, or call 808-798-8706.

- Caroline offered congratulations to Kathy on her recent marriage.
- Caroline announced that free PPE is available for qualified organizations through the State of Hawaii's COVID-19 PPE Distribution Program. Independent medical providers, childcare providers, eldercare facilities, small businesses (fewer than 100 employees), and nonprofit organizations can order supplies to help keep their employees and the community safe. Orders are placed with HIEMA. Attendees who wish to order are asked to email Caroline for the website address. Caroline ordered 1,000 masks for EOA staff and volunteers.
- Cristina announced the Office of Information Practices' second round of proposed amendments to the Sunshine Law. The amendments allow for virtual meetings as an additional option for boards and commissions during normal circumstances as well as during emergencies while still requiring that a physical location be made available so that an individual from the public who wants to attend a meeting can testify and participate. Josephine will email PABEA members the link to the latest draft of the virtual meeting legislation. The deadline to comment is November 13, 2020.
- Rick announced that the Kupuna Network is producing with CARES Act funding 150 "how to" and informational videos for Hawaii's kupuna. The videos will have fifteen-minute segments. Rick welcomes presentations by today's attendees. For more information or to speak with the producer, please contact Rick.

ADJOURNMENT:

Linda adjourned the meeting at 1:38 p.m.

Summary of Calls

EAD logged **6,365 contacts**, of that 2,793 were incoming calls and 3,213 were outgoing calls, 1 were home visits, and 85 were fax referrals. EAD logged **445 calls** regarding the Kupuna Caregiver Program.

Data reflects the time period of July 1, 2020 - November 05, 2020

Email	Home Visit	Incoming	Mail/Fax	Outgoing To	Walk-In	Total
264	1	2,793	85	3,213	9	6,365

Top 5 Call Topics

Home Delivered Meals	2240
COVID - 19	1165
Transportation - Non-Medical	1091
Personal Care	877
Transportation - Medical	609

Summary of Executed Contracts

Contracts are effective as early as October 1, 2020 until September 30, 2021

Table 1: Kupuna Care Executed Contracts

Service Name	Agency Name
Adult Day Care	Arcadia Elder Services Family Living Treasures Adult Day Care Franciscan Care Hale Hauoli Hawaii Kahala Senior Living Leahi Hospital Malama Adult Day Care Maluhia Hospital Palolo Chinese Home Salvation Army Windward Seniors Day Care
Attendant Care	Hookele Care at Home Palolo Chinese Home Salvation Army
Home Delivered Meals	Child and Family Services Franciscan Care Hawaii Meals on Wheels Keiki to Kupuna Lanakila Pacific Palolo Chinese Home
Homemaker	Franciscan Care Hookele Care at Home Palolo Chinese Home Salvation Army
Personal Care	Hookele Care at Home Kokua Kalihi Valley Palolo Chinese Home Salvation Army St. Francis Community Health
KC Transportation	Catholic Charities Hawaii Franciscan Care Kokua Kalihi Valley

Table 2: Kupuna Caregiver Executed Contracts

Service Name	Agency Name
Adult Day Care	Arcadia Elder Services Franciscan Care Hale Hauoli Hawaii Kahala Senior Living Leahi Hospital Malama Adult Day Care Maluhia Hospital Palolo Chinese Home Salvation Army Windward Seniors Day Care

Table 3: Title III Executed Contracts

Service Name	Agency Name
Housing Assistance	Catholic Charities Hawaii WorkHawaii
Transportation	Catholic Charities Hawaii Kokua Kalihi Valley
Congregate Dining	Lanakila Pacific
Home Delivered Meals	Hawaii Meals on Wheels Lanakila Pacific Palolo Chinese Home
Nutrition Education	Lanakila Pacific
Health Maintenance	Child and Family Services
Caregiver Access - Case Management	Child and Family Services Franciscan Care Salvation Army
Caregiver Respite - Level I	Hookele Care at Home
Caregiver Respite - Level II	Hookele Care at Home
Caregiver Education/Training	Alzheimer's Association - Aloha Chapter Child and Family Services Franciscan Care Project Dana
Caregiver Counseling	Alzheimer's Association - Aloha Chapter Child and Family Services Project Dana
Caregiver Education/Training (Grandparents)	Hawaii Family Services
Caregiver Counseling (Grandparents)	Hawaii Family Services
Legal Assistance	Legal Aid Society of Hawaii
Legal Education	Legal Aid Society of Hawaii

Summary of Service Delivery

EAD provided at least one registered service (all services) to **4,528 clients**.

EAD provided at least one in-home service, main KC services, to **2,706 clients**. (Includes both state and federal funding.)
Data reflects the time period of July 1, 2020 - November 05, 2020.

Table: Service Delivery Summary - Authorized Services

Funding Source	Service	Unit Type	Provider	Persons Served	Units Delivered	Total Expended
Kupuna Care	01S Personal Care (Authorized)	1 Hour	Hookele Care at Home	31	976.00	\$33,184.00
		1 Hour	Kokua Kalihi Valley	8	264.00	\$13,300.32
		1 Hour	Palolo Chinese Home - Provider	1	13.00	\$390.00
		1 Hour	St. Francis Health Services	162	3,772.00	\$161,139.84
	02S Homemaker (Authorized)	1 Hour	Franciscan Care Services	1	28.00	\$644.00
		1 Hour	Hookele Care at Home	48	905.00	\$28,960.00
		1 Hour	Palolo Chinese Home - Provider	8	22.00	\$1,980.00
	04S Home Delivered Meals (Authorized)	1 Meal	Hawaii Meals on Wheels	136	5,464.00	\$57,372.00
		1 Meal	Keiki To Kupuna	116	8,831.00	\$84,600.98
		1 Meal	LMOW LRC Home Delivered Meals	308	19,753.00	\$177,777.00
		1 Meal	Palolo Chinese Home - Provider	17	1,142.00	\$10,586.34
	05S Adult Day Care (Authorized)	1 Hour	Arcadia Elder Services	4	355.72	\$4,980.08
		1 Hour	Franciscan Care Services	11	3,840.00	\$37,440.00
		1 Hour	Hale Hauoli Hawaii	5	560.00	\$7,840.00
		1 Hour	Kahala Senior Living Community	2	123.86	\$1,734.04
		1 Hour	Lunalilo Home	1	188.72	\$1,840.02
		1 Hour	Malama Adult Day Care	5	334.29	\$4,680.06
		1 Hour	Palolo Chinese Home - Provider	2	289.92	\$4,058.88
		1 Hour	Windward Seniors	3	150.00	\$1,950.00
	10S Transportation (Authorized)	1 One-way trip	CC Transportation Unit 1	125	1,811.00	\$54,330.00
1 One-way trip		Kokua Kalihi Valley	24	400.00	\$9,272.00	
COVID-19 Expanded Meals (Authorized)	1 Meal	Keiki To Kupuna	162	4,532.00	\$43,416.56	

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	F06 Attendant Care/Supervision (Authorized)	1 Hour	Hookele Care at Home	27	501.00	\$16,032.00
		1 Hour	Palolo Chinese Home - Provider	2	19.00	\$475.00
		1 Hour	Project Dana - Kupuna Care	2	50.50	\$911.53
Kupuna Caregiver	05S Adult Day Care (Authorized)	1 Hour	Arcadia Elder Services	6	2,047.14	\$12,839.96
		1 Hour	Franciscan Care Services	3	1,619.67	\$7,769.98
		1 Hour	Hale Hauoli Hawaii	9	4,030.00	\$21,700.00
		1 Hour	Kahala Senior Living Community	5	1,208.25	\$6,230.00
		1 Hour	Lunalilo Home	3	1,724.32	\$7,920.13
		1 Hour	Malama Adult Day Care	9	4,326.36	\$21,705.04
		1 Hour	Palolo Chinese Home - Provider	7	2,786.64	\$13,532.96
		1 Hour	Windward Seniors	4	1,095.70	\$5,300.10
Title III	04S Home Delivered Meals (Authorized)	1 Meal	Hawaii Meals on Wheels	78	3,893.00	\$40,876.50
		1 Meal	LMOW LRC Home Delivered Meals	64	3,991.00	\$35,919.00
	10S Transportation (Authorized)	1 One-way trip	CC Transportation Unit 1	139	2,207.00	\$66,210.00
		1 One-way trip	Kokua Kalihi Valley	13	160.00	\$4,449.60
	COVID-19 Expanded Meals (Authorized)	1 Meal	Hawaii Meals on Wheels	463	30,880.00	\$324,240.00
		1 Meal	Keiki To Kupuna	254	12,936.00	\$123,926.88
		1 Meal	Lanakila Meals on Wheels Program	848	22,877.00	\$205,893.00
	COVID-19 Meals - Special 14x (Authorized)	1 Meal	Mom's Meals	10	490.00	\$7,717.50
	COVID-19 Meals -14x (Authorized)	1 Meal	Mom's Meals	80	4,921.00	\$72,584.75
	TOTAL				2,706	155,519.09

Waitlist

For the period of July 1, 2020 - November 05, 2020

Service	No. of Clients	Average Wait Time (in Days)
01S Personal Care (Authorized)	59	191
02S Homemaker (Authorized)	298	627
05S Adult Day Care (Authorized)	12	408
10S Transportation (Authorized)	223	379
F06 Attendant Care (Authorized)	19	341
F06 Attendant Care/Supervision (Authorized)	112	532

Kupuna Caregiver

As of October 6, 2018

EAD has authorized and referred a total of **127 care recipients** for Adult Day Care, with start dates as early as February 16, 2018.

The average age of care recipients is **92 years**.

Demographics of Caregivers Assessed

The average age of caregivers is **62 years**.

Lives With	Count
	6
No	39
Sometimes	9
Yes	186
Total	228

RELATIONSHIP	Count
Brother/Sister	1
CR 60+ - Daughter/Daughter-In-Law	141
CR 60+ - Husband	2
CR 60+ - Other Relative	10
CR 60+ - Son/Son-In-Law	60
CR 60+ - Wife	14
Grandson	3
Relationship Missing	1
Total	228

GENDER	Count
	2
F	155
M	71
Total	228



October 2020 Executive Report
Submitted by Kealoha Takahashi

Vision

The people of Kaua`i will live well and age well.

Mission Statement

The Kauai Agency on Elderly Affairs, as the designated lead County agency, plans, implements, supports and advocates for the well-being of Kauai's older adults; and serves as a one stop source of information on long term care support options and services for all residents.

Vision Statements

- *Kauai's older adults will live independently at home or in the community with dignity and respect.*
- *Kauai's family caregivers receive adequate support to care for their older adults.*
- *Kauai's older adults, persons with disabilities and family caregivers will make informed choices and have streamlined access to long-term care support.*

Goals:

1. Maximize opportunities for older adults to age well, remain active and enjoy quality lives while engaging in their communities.

Strategy 1-1: Promote Healthier living through evidence-base programs and volunteerism.

RSVP

- RSVP conducted survey on the USDA Food Distribution Program through Aina Ho'okupu o Kilauea.
- Planning for RSVP Recognition Drive thru Event in December.

Better Choices, Better Health

- Conducting Chronic Disease Self-Management Program (CDSMP) workshops via conference call in November.

EnhanceFitness

- Instructors continue to provide virtual exercise classes.

2. Forge partnerships and alliances that will give impetus to meeting Hawaii's greatest challenges of the aging population.

Strategy 2-1: Expand and strengthen access to services with the Aging Network

Interdisciplinary Team (IDT) Meetings

- No report

Strategy 2-2: Increase the quality of life for older adults and persons with disabilities living in the community.

Dementia Friendly Community

- No report

3. Strengthen the statewide ADRC System for persons with disabilities, older adults, and their families.

Strategy 3-1: Promote and strengthen the ADRC system process

ADRC (Aging and Disability Resource Center)/NWD (No Wrong Door)

- New SharePoint-based referral tool is live and found at www.hinwd.org State encouraged the counties to setup a training for their intake staff.

Aging Network

- No report

ADRC Website

- Summary of visits to www.kauaiadrc.org website for period from October 1, 2019 to September 30, 2020:
 - Visits – 4,757
 - Unique visitors – 3,012

Agency Call Summary Report

Report current State Fiscal Year period from July 1, 2019 to October 23, 2020

- Total Calls: 3,631
- Top 5 Topic Categories discussed:
 - Miscellaneous (Aina Ho’okupu o Kilauea-USDA Produce Box, Nourish Kauai, Grove Farm Community Wins Program)
 - Nutrition
 - Health and Wellness
 - Home and Community Based Services
 - Legal Services

Report on Federal Fiscal Year period from October 1, 2019 to September 30, 2020

- Total Calls: 9,310
- Top 5 Topic Categories discussed:
 - Miscellaneous (Aina Ho’okupu o Kilauea-USDA Produce Box, Nourish Kauai, Grove Farm Community Wins Program)
 - Nutrition
 - Health and Wellness
 - Home and Community Based Services
 - Transportation

4. Enable older adults to live in their communities through the availability of and access to high quality long-term services and supports, including supports for their families and caregivers.

Strategy 4-1: Promote and expand innovative programs that meet the needs of older adults and their caregivers.

Educational Opportunities/Caregiver Training

- Alzheimer’s Association continues to provide training, counseling and support groups via virtual.

Kupuna Caregiver Program

- New Director at Kauai Adult Day Health is Kaulana Finn.

Strategy 4-2: Pursue and promote a person-centered system that meets the needs of older adults and their caregivers.

Vendor Pool/Multi-Contract

- No report

5. Optimize the health, safety and independence of Hawaii's older adults.

Strategy 5-1: Expand and foster collaboration with the Aging Network to ensure older adults and persons with disabilities live safely and independently.

Falls Prevention Program with Kauai Fire Department & AMR

- As of October 21, 2020, 617 individuals served (506 homes)

Service Options-Private Hire

- No report

Elder Abuse Awareness

- Coordinating with Purchasing to procure Paul Greenwood's services in forming a Kauai Elder Justice Team.

Administrative:

- Daily AEA Associates meetings held at 8:30am; I&R Program Specialist conducts Zoom meetings daily with ADRC/I&R Associates.
- Grants Manager working on restaurant voucher program; followed up with Kauai Economic Opportunity, Inc. (KEO) regarding a resident at Kaniko'o not receiving home delivered meals due to Resident Manager not allowing cooler left outside of entrance. KEO resolved issue with Resident Manager.
- County Executives were guest presenters at HPGS General Membership Meeting on October 22.
- Associates attended training by EOA on Aging Network and Older Americans Act on October 22.

Training:

- First Aid and CPR Certification Training
- HIPPA Confidentiality Training, LIS Redetermination, GRACE Team Model
- AARP Webinar "When Trust is Betrayed" with Paul Greenwood
- Dementia Webinars

Personnel:

- No report

Media:

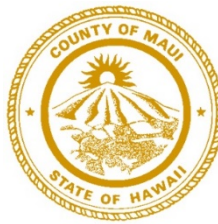
- No report

MICHAEL P. VICTORINO
Mayor

LORI TSUHAKO
Director

LINDA R. MUNSELL
Deputy Director

DEBORAH STONE-WALLS
Executive on Aging



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PABEA 11/06/20
MCOA Report

Highlights from September/October:

- Ongoing Wellness Checks: MCOA Access and Assistance Branch staff members continue to make outgoing calls to all registered participants as well as Enhance®Fitness participants.
- EF videos, Kupuna in Motion, continue to air regularly on Akaku and remain accessible via YouTube and the MCOA ADRC website. Satisfaction Surveys indicate that the videos are well-received and very much appreciated. To date, MCOA has produced seven (7) Kupuna in Motion videos. MCOA has arranged for “old-fashioned” distribution of DVDs to those seniors who request.
- Work Spaces: MCOA continues to operate with approximately 2/3 of staff members in the physical office space (3900 sq. ft.) and 1/3 of staff members working remotely.
- Staffing: MCOA has four vacancies and is eager to fill the positions.
- Senior Fair: Occurred virtually with simultaneous broadcasts on Facebook Live, Zoom, and Akaku on 10/23/20 from 10:00 am to 12:00 pm. Although there were a couple of minor technology glitches, the event was well-received. MCOA does not yet have a comprehensive count of attendees. The virtual event was followed by four (4) drive-through swag bag give away events at various geographical locations on Maui. Bags will be delivered to residents in Hana. Drive-through events will occur on Molokai and Lanai at a later date.
- Feeding Maui Nui, “Aloha Plates to Go”: This program continues to grow in popularity. Some days the office receives up to 70 new enrollees each month. In October, we received 415 documented calls for vouchers. Due to a variety of factors including the high demand, most often we are reducing the number of vouchers to each participant to 10 each month. Our current data indicates that 30% of voucher recipients are living in poverty and 48% are low income for a total of 78% classified as economically needy. The remaining 22% may not demonstrate economic need, but they do demonstrate physical assistance need or social need.
- Number of Calls: The number of calls received in September 2020 was 60% higher than in September 2019

- Summary of Services provided in September 2020:
 - Meals—served 1607 unduplicated individuals with meal delivery
 - Adult Day Care—served 62 unduplicated seniors a total of 3,512 hours
 - Adult Day Care Respite—served 23 caregivers a total of 488 hours
 - Kupuna Caregiver Program—served 13 caregivers a total of 912 hours of adult day care, in-home respite, and/or personal care services